Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707)442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Del Norte, Humboldt

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

87

Total Unduplicated Client Count for Quarter: 91

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 470

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 38 Caucasian: 78 75-84: African American: 29 0 85+: Native American/Native Alaskan: 10 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 91 Asian Indian: **CLIENT GENDER** Cambodian: Male: 37 Chinese: Female: 54 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 91 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 42 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 51 Greatest Economic Need (Minority): Total: 1 91 Greatest Economic Need (Non-Minority): 14 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707)442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Del Norte, Humboldt

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)			SES CLOSED IN QUART ed by Case Closing Code & I	
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Represe
ONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:		6	6	0	
A2. Contracts/Warranties:		3	2	0	
A3. Other Consumer/Finance:		1	3	0	
MPLOYMENT					
B1. Discrimination:			0	0	
B2. Other Employment:		1	1	0	
MILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		7	7	0	
C2. Conservatorship:		0	0	0	
C3. Other Family:		0	0	0	
EALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:		0	0	0	
D2. Medicare:		0	0	0	
D3. Other Health/Community Based Care:		0	0	0	
DUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):		14	5	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		1	0	0	
E3. Other Housing:		0	0	0	
COME MAINTENANCE					
F1. Social Security:		0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	
F3. Pensions/Retiree Benefits:		0	0	0	
F4. Other Income Maintenance:		0	0	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency o	n Aging				
AAA Contact Name: Mitch Trachtenberg	AAA	A Contact Phone: (707)44	2-3763 x211	AAA Contact Email: mt	rachtenberg@a1aa.org
Provider Name: Legal Services of Northern C	alifornia	Co	unty(ies): Del Norte,	Humboldt	
Provider Contact Name: Cynthia Gehman	Prov	vider Contact Phone: (707)	407-4134	Provider Contact Email	cgehman@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0	
G3. Other Individual Rights:	2	2	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	45	37	0	0	
H2. Advance Health Care Directives (AHCD):	17	16	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	97	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		79	4	4	
TOTAL ESTIMATED CASE WORK HOU	RS SPENT:	459			
OUTREACH	I/COMMUNITY E	EDUCATION ACTIVITIES I	DATA		
TOTAL # OF SPECIAL OUTRI			0		

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/06/15	HSRC	Elder Law Clinic	Seniors	7	3.
1/13/15	LSNC	Family Clinic	Seniors	3	1.
1/20/15	LSNC	Civil Clinic	Seniors	1	0.
02/03/15	HSRC	Elder Law Clinic	Seniors	2	
2/17/2015	LSNC	Civil Clinic	Seniors	1	0.
3/3/15	HSRC	Elder Law Clinic	Seniors	4	
3/10/2015	LSNC	Family Clinic	Seniors	1	0.
3/17/15	LSNC	Civil Clinic	Seniors	2	
3/24/15	LSNC	Bankruptcy Clinic	Seniors	1	0.

Fiscal Year: 2014-2015

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Mitch Trachtenberg AAA Contact Phone: (707)442-3763 x211 AAA Contact Email: mtrachtenberg@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Del Norte, Humboldt

Provider Contact Name: Cynthia Gehman Provider Contact Phone: (707) 407-4134 Provider Contact Email: cgehman@lsnc.net

9

11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: (530) 842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern Calif County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-241-3565 Provider Contact Email: ccobbaert@Isnc.net

Total Unduplicated Client Count for Quarter: 62

Total Cases Closed in Quarter: 66

Total Units of Service for Quarter (Unit=1 Hour): 516

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 28 Two or More Races: 65-74: 24 Caucasian: 49 75-84: African American: 7 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 62 Asian Indian: **CLIENT GENDER** Cambodian: Male: 24 Chinese: Female: 38 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 62 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 48 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 29 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 58 4 Greatest Economic Need (Minority): Total: 6 62 Greatest Economic Need (Non-Minority): 41 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Tabitha Ledford AAA Contact Phone: (530) 842-1687 AAA Contact Email: tabitha@psa2.org

Provider Name: Legal Services of Northern Calif County(ies): Shasta, Siskiyou, Modoc, Trinity, Las

Provider Contact Name: Cathy Cobbaert Provider Contact Phone: 530-241-3565 Provider Contact Email: ccobbaert@Isnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	3	3	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	55	47	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	2	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 2 AAA Name: PSA 2 Area Agen	cy on Aging				
AAA Contact Name: Tabitha Ledford	AAA C	contact Phone: (530) 842-1687	7 AAA	Contact Email: tabitha@	psa2.org
Provider Name: Legal Services of Northern Ca	alif	County(ie	es): Shasta, Siskiyot	u, Modoc, Trinity, Las	
Provider Contact Name: Cathy Cobbaert	Provid	er Contact Phone: 530-241-356	95 Provi	der Contact Email: <i>ccol</i>	bbaert@lsnc.net
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	7	3	2	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	0	0	0	0	
H2. Advance Health Care Directives (AHCD):	0	0	0	0	
H3. Financial Powers of Attorney:	0	0	0	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN QUARTER:	76	TOTAL CASES CLOSED IN	QUARTER BY CASE	CLOSED CODE	
r				TAL LEGAL	
				RESENTATION	
		58	7	1	
TOTAL ESTIMATED CASE WORK HOUR	RS SPENT:	516			
OUTREACH	COMMUNITY ED	UCATION ACTIVITIES DATA			
INFORMA	TION ON SPECIA	L OUTREACH ACTIVITIES			
Date Location Type of Outr	each Activity	Groups Targeted	d By Est	# of Est.	
(If Applicable)		Outreach	Peo	ople Hours ached	
	SMC Services		c Employee Assoc	16 1.4	
2/26/2015 ISLNC Office LSNC Service	es	ISLNC Employes	S	4 1.2	
1/28/2015 Senior Vision Expo Presented to	attendees of fair	seniors		20 4.5	
TOTAL # OF SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUARTER:	3		
TOTAL ESTIMATED # OF SPECIAL OUTREACH A			7		
			,		
TOTAL # OF COMMUNITY LEGAL EDUCAT	ION PROGRAMS	IN THE QUARTER:	0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net

Total Unduplicated Client Count for Quarter: 157

Total Cases Closed in Quarter: 146

Total Units of Service for Quarter (Unit=1 Hour): 560

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 52 Two or More Races: 134 65-74: 61 Caucasian: 0 75-84: African American: 33 3 85+: Native American/Native Alaskan: 11 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 157 Asian Indian: **CLIENT GENDER** Cambodian: Male: 62 Chinese: Female: 95 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 157 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 106 Homebound: Guamanian: 0 0 Lives Alone: 109 Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 0 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 89 0 Greatest Economic Need (Minority): Total: 18 157 Greatest Economic Need (Non-Minority): 89 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	17	15	5	1
A2. Contracts/Warranties:	7	5	2	0
A3. Other Consumer/Finance:	11	6	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	0	9	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	8	1	0
D2. Medicare:	0	0	0	1
D3. Other Health/Community Based Care:	3	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	30	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	10	2	1
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	4	3	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

Fiscal Year: 2014-2015

1/28/15

Tehama

Quarter: 3

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PSA: 3	AAA Name: A	rea 3						
AAA Contact N	ame: <i>Mary Neumann</i>		AAA	Contact Phone: 530-898-	5961	AAA Contact I	Email: <i>mneun</i>	mann@csuchico.ed
Provider	Name: Legal Services	of Northern Californ	nia	Cou	inty(ies): Butte, Colu	ısa, Glenn, Pl	umas, Tehen	n
Provider (	Contact Name: Jennifer	Haffner or Barbara	<b>Sega</b> Provid	der Contact Phone: <i>530-3</i> 4	15-9491	Provider Conta	act Email: <i>jha</i>	affner@LSNC.net
DIVIDUAL RIG	HTS							
G1. Immi	gration/Naturalization:		0	0	0		0	
G2. Elder	Abuse/Neglect/Exploitati	on:	0	0	0		0	
G3. Other	Individual Rights:		7	5	1		0	
SCELLANEO	JS							
H1. Estate	e Planning/Wills/Trusts:		25	20	2		0	
H2. Adva	nce Health Care Directive	s (AHCD):	2	1	2		0	
H3. Finan	cial Powers of Attorney:		3	0	0		0	
H4. Other	Miscellaneous:		0	0	0		0	
TC	OTAL CASES OPENED	IN QUARTER:	157	TOTAL CASES CLOSE	D IN QUARTER BY C	ASE CLOSED	CODE	
		,		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTA		
				108	34		4	
1	OTAL ESTIMATED CAS	SE WORK HOURS SP	PENT:	506				
			la.	DUCATION ACTIVITIES D.	ATA			
		INFORMATION	ON SPECIA	AL OUTREACH ACTIVITIE	S			
Date	Location (If Applicable)	Type of Outreach	Activity	Groups Ta Outreach	rgeted By		Est. Hours	
1/8/15	Butte	Guardianship Clini	ic	seniors		2	2	
1/8/15	Butte	MDT meeting		providers		20	2	
1/12/15	Plumas	MDT meeting		providers		4	3	
1/20/15	Butte	Greater Chico Hor meeting	meless Task	Force providers		30	2	
1/21/15	Tehama	MDT meeting		providers		10	3.5	

providers

3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

Council

Tehama Co. Adult Services Coordinating

Fiscal Year: 2014-2015

Quarter: 3

PSA: 3 AAA Name: Area 3

AAA Contact Name: Mary Neumann AAA Contact Phone: 530-898-5961 AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California County(ies): Butte, Colusa, Glenn, Plumas, Tehem

Provider Contact Name: Jennifer Haffner or Barbara Sega Provider Contact Phone: 530-345-9491 Provider Contact Email: jhaffner@LSNC.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/18/2015	Tehema Co	MDT Meeting	providers	15	3
2/5/15	Butte	MDT meeting	providers	20	2.5
2/9/15	Butte	Chico VA Clinic Open House		3	2
2/12/15	Butte	Guardianship Clinic	seniors	2	2
2/17/15	Tehama	MDT meeting	providers	8	3.5
2/24/15	Butte	Presentation on Housing Rights	ALL	9	1.5
3/3/15	Butte	Fair Housing Workshop	ALL	7	2.5
3/5/15	Butte	MDT meeting	providers	20	2
3/7/15	Butte	Immigration Clinic	ALL	50	8
3/9/15	Plumas	MDT meeting	providers	5	3.5
3/11/15	Butte	VA Clinic meeting	veterans and providers	20	1.5
3/12/15	Butte	Guardianship Clinic	seniors	2	7
3/17/15	Butte	Association of governments meeting re Public Transportation	ALL	7	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker Provider Contact Phone: (530) 217-4026 Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter: 144

Total Cases Closed in Quarter: 162

Total Units of Service for Quarter (Unit=1 Hour): 832

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 129 64 Caucasian: 75-84: African American: 38 2 85+: Native American/Native Alaskan: 13 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 144 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 54 Chinese: Female: 90 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 144 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 68 0 Homebound: Guamanian: 13 0 Lives Alone: Hawaiian: 83 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 9 0 Limited English: 0 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 104 4 Greatest Economic Need (Minority): Total: 23 144 Greatest Economic Need (Non-Minority): 24 Greatest Economic Need (Minority Status Unknown): 1 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker Provider Contact Phone: (530) 217-4026 Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	· <del>- · · ·</del>
(Folial Gases Opened by Legal Froblem Co.		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			-	
A1. Bankruptcy/Debt Collection:	10	10	0	0
A2. Contracts/Warranties:	9	10	0	0
A3. Other Consumer/Finance:	12	12	0	0
EMPLOYMENT				
B1. Discrimination:	1	2	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	5	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	7	6	0	0
D2. Medicare:	11	8	0	1
D3. Other Health/Community Based Care:	1	2	0	1
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	27	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	14	0	0
E3. Other Housing:	9	10	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

Fiscal Year: 2014-2015

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SA: 4 AAA Name: Area 4 Agency of							
AA Contact Name: Jane Stan		A Contact Phone				-	an@a4aa.com
Provider Name: Legal Services of Northern Ca	alifornia		Cou	unty(ies): Nevada, P			
Provider Contact Name: W.H. Whitaker	Pro	vider Contact Pr	hone: <i>(530)</i> .	217-4026	Provider Cor	tact Email:	hwhitaker@lsnc.ne
IVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0		0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	1		2	0		0	
G3. Other Individual Rights:	0		0	0		0	
SCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	37		39	0		0	
H2. Advance Health Care Directives (AHCD):	1		0	0		0	
H3. Financial Powers of Attorney:	0		0	0		0	
H4. Other Miscellaneous:	4		3	0		0	
TOTAL CASES OPENED IN QUARTER:	158	TOTAL CA	ASES CLOS	ED IN QUARTER BY (	ASE CLOSE	D CODE	
r		TOTAL CO.	LINCEL	TOTAL LIMITED	TOTAL LE	~ A I	
		TOTAL COL		TOTAL LIMITED			
TOTAL ESTIMATED CASE WORK HOLIS	RS SPENT:	AND AD\		ADD. SERVICES  0	REPRESENT		
TOTAL ESTIMATED CASE WORK HOUR	, ,		VICE 158	ADD. SERVICES 0	REPRESENT	ATION	
OUTREACH	I/COMMUNITY	AND ADV	158 CTIVITIES D	ADD. SERVICES  0	REPRESENT	ATION	
OUTREACH	I/COMMUNITY	805  EDUCATION AC	158 CTIVITIES D	ADD. SERVICES  0  ATA  ES	REPRESENT	ATION	
Date Location Type of Outr  (If Applicable)  O1/22/2015 Seniors First, Introduce no	ATION ON SPEC reach Activity ew MLRO staff a ; Discuss progra	805  EDUCATION ACCIAL OUTREACCESSigned to	TIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES  0  ATA  ES	Est # of People	4 Est.	
Date Location (If Applicable)  Type of Outre (If Applicable)  O1/22/2015 Seniors First, Auburn, CA  TOTAL # OF SPECIAL OUTRE	ew MLRO staff a; Discuss progranbers	805  EDUCATION ACCIAL OUTREACCESSIGNED to ms and	TISE DE LA CTIVITIES DE CH ACTIVITIES DE CHACTIVITIES DE CHACT	ADD. SERVICES  OATA  ES  argeted By  rvice Providers and	Est # of People Reached	Est. Hours	
Date Location Type of Outre (If Applicable)  O1/22/2015 Seniors First, Auburn, CA  TOTAL # OF SPECIAL OUTREACH AT TOTAL ESTIMATED # OF SPECIAL OUTREACH AT TOTAL # OF SPECIAL # OT TOTAL # OT TO	arion on SPEC reach Activity  ew MLRO staff a ; Discuss progra nbers  EACH ACTIVITIE  ACTIVITY HOUR	805  EDUCATION ACCIAL OUTREACCESSIGNED TO ITS AND ADVENTED TO ITS	TIVITIES DE CHACTIVITI Groups Ta Outreach Senior Ser Seniors  ARTER:	ADD. SERVICES  OATA  ES  argeted By  rvice Providers and	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  O1/22/2015 Seniors First, Auburn, CA  TOTAL # OF SPECIAL OUTREACH AT INFORMATION ON COM-	arion on SPEC reach Activity  ew MLRO staff a ; Discuss progra nbers  EACH ACTIVITIE  ACTIVITY HOUR	805  EDUCATION ACCIAL OUTREACCESSIGNED TO ITS AND ADVENTED TO ITS	TIVITIES DE CHACTIVITIES DE CH	ADD. SERVICES  OATA  ES  argeted By  rvice Providers and  1 1 1 IS/ACTIVITIE	Est # of People Reached	Est. Hours	
Date Location Type of Outre (If Applicable)  O1/22/2015 Seniors First, Auburn, CA  TOTAL # OF SPECIAL OUTREACH AT TOTAL ESTIMATED # OF SPECIAL OUTREACH AT TOTAL # OF SPECIAL # OT TOTAL # OT TO	arion on SPEC reach Activity  ew MLRO staff a ; Discuss progra nbers  EACH ACTIVITIE  ACTIVITY HOUR	805  EDUCATION ACCIAL OUTREACCESSIGNED TO ITS AND ADVENTED TO ITS	TIVITIES DE CHACTIVITI Groups Ta Outreach Senior Ser Seniors  ARTER:	ADD. SERVICES  OATA  ES  argeted By  rvice Providers and  1 1 1 IS/ACTIVITIE	Est # of People Reached	Est. Hours	
Date Location Type of Outro  O1/22/2015 Seniors First, Auburn, CA Introduce not A4AA grant; contact num  TOTAL # OF SPECIAL OUTREACH A  INFORMATION ON COM  Date Location Topic  (If Applicable)	arion on SPEC reach Activity  ew MLRO staff a ; Discuss progra nbers  EACH ACTIVITIE  ACTIVITY HOUR	AND ADV  805  EDUCATION ACC  CIAL OUTREACC  assigned to ms and  ES IN THE QUA  RS IN THE QUA  AL EDUCATION	Targeted Advocates	ADD. SERVICES  OATA  ES  argeted By  rvice Providers and  1 1 1 IS/ACTIVITIE	Est # of People Reached  25	Est. Hours	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California County(ies): Nevada, Placer, Sacramento

Provider Contact Name: W.H. Whitaker Provider Contact Phone: (530) 217-4026 Provider Contact Email: hwhitaker@lsnc.net

02/01/2015	Auburn	Planning and Prep for Sierra County Presentations	Rural Seniors	5	2
02/01/2015	Auburn	Planning and Prep for Placer County Presentations	Senior and Low-Income Housing Staff	60	2
03/10/2015	Grass Valley Salvation Army	Senior Housing Programs	Salvation Army Staff	1	1
03/10/2015	Auburn	*PRESENTATION* School Discipline Rights	Senior Grandparents Caretakers	8	1
03/12/2015	Grass Valley	*PRESENTATION* to Nevada County APS, IHSS & Public Guardian Staff on LSNC services and collaboration with agencies	APS, IHSS and Public Guardian Staff	15	6
03/12/2015	Grass Valley	Nevada County Media Release (# of participants cannot be estimated)	Nevada County Residents	0	2
03/17/2015	Nevada County	Nevada County Cal Works (# of participants cannot be estimated)	Nevada County Cal Works Recipients	0	1
03/17/2015	Roseville	*PRESENTATION* School Discipline Rights	Senior Grandparent Caretakers	15	2
03/20/2015	Grass Valley	Preparation & planning for future presentation to NARFF Members on LSNC services	NARFF Members	15	1
03/20/2015	Auburn	Discussions with Placer APS regarding Elder Financial Abuse	APS	2	1
03/24/2015	Auburn	Review Sierra County Media	Rural Seniors in Sierra County	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 26

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: (530) 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

Total Unduplicated Client Count for Quarter: 86

Total Cases Closed in Quarter: 108

Total Units of Service for Quarter (Unit=1 Hour): 245

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 30 Two or More Races: 65-74: 28 Caucasian: 56 75-84: African American: 19 1 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 86 Asian Indian: **CLIENT GENDER** Cambodian: Male: 33 Chinese: Female: 53 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 86 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 55 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 48 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 0 Limited English: 9 Race Unknown/Some Other Race: 24 Client Declined to Provide Information: Rural: 12 0 Greatest Economic Need (Minority): Total: 16 86 Greatest Economic Need (Non-Minority): 42 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

Provider Contact Name: Alysa Meyer Provider Contact Phone: (530) 662-1065 Provider Contact Email: ameyer@lsnc.net

County(ies): Yolo

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	16	5	9	1	
A2. Contracts/Warranties:	7	0	3	0	
A3. Other Consumer/Finance:	7	4	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	3	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	1	0	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	7	4	1	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	4	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	48	25	13	4	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	1	0	
E3. Other Housing:	1	0	1	0	
INCOME MAINTENANCE					
F1. Social Security:	5	1	0	0	
F2. Supplemental Security Income (SSI):	3	2	2	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	2	2	0	0	

Fiscal Year: 2014-2015

Quarter:	3	

AA Contact Name: Jane Stan				A Contact Phone:	(916) 486	5-1876	AAA Contact I	Email: <b>jstan@a4aa.com</b>
Provider Nam	ne: Legal Services of I	Northern Califo	rnia		Cou	nty(ies): Yolo		
Provider Conta	act Name: Alysa Meyer		Prov	vider Contact Pho	ne: <i>(530) 6</i>	662-1065	Provider Conta	act Email: <b>ameyer@lsnc.net</b>
IVIDUAL RIGHTS	1							
G1. Immigration	on/Naturalization:		0		0	0		0
G2. Elder Abus	se/Neglect/Exploitation:		0		0	0		0
G3. Other Indi	vidual Rights:		5		3	1		0
CELLANEOUS								
H1. Estate Plai	nning/Wills/Trusts:		12		4	6		0
H2. Advance H	lealth Care Directives (Al	HCD):	7		4	3		0
H3. Financial F	Powers of Attorney:		0		0	0		0
H4. Other Misc	cellaneous:		0		0	0		0
TOTAL	. CASES OPENED IN Q	UARTER:	137	TOTAL CASI	ES CLOSE	D IN QUARTER BY O	CASE CLOSED	CODE
				TOTAL COUN		TOTAL LIMITED	TOTAL LEG	
				AND ADVI		ADD. SERVICES	REPRESENTA	<del></del>
					61	42		5
TOTA	L ESTIMATED CASE W	ORK HOURS	SPENT:	231				
	C	OUTREACH/CO	MMUNITY E	EDUCATION ACT	IVITIES D	ATA		
	TOTAL # OF SPEC	IAL OUTREAC	H ACTIVITIE	S IN THE QUAR	TER:	0		
TOTAL ESTIMA	ATED # OF SPECIAL OU	JTREACH ACT	VITY HOUF	RS IN THE QUAR	ΓER: 🔲	0		
	INFORMATIO	ON ON COMMU	NITY LEGA	L EDUCATION P	ROGRAM	S/ACTIVITIE		
	ocation 7 f Applicable)	Горіс		-	Γargeted A	udience	Est # of Participants	Est. Hours
01/08/2015 R	RISE-Esparto	Simple Wills			Seniors		20	3.5
02/04/2015 R	RISE-Winters	Naturalization			Seniors		6	5.5
02/0 <del>4</del> /2015    R	RISE-Esparto		DI : (	or Incapacity	Seniors		20	4.5

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: (916) 486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter: 267

Total Cases Closed in Quarter: 252

Total Units of Service for Quarter (Unit=1 Hour): 939

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 66 Two or More Races: 65-74: 113 Caucasian: 135 75-84: African American: 57 54 85+: Native American/Native Alaskan: 3 31 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 267 Asian Indian: **CLIENT GENDER** Cambodian: Male: 97 Chinese: 3 Female: 170 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 267 Korean: 0 Laotian: 2 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 157 Vietnamese: 0 Homebound: 3 Guamanian: 1 Lives Alone: Hawaiian: 138 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 18 Race Unknown/Some Other Race: 54 Client Declined to Provide Information: Rural: 2 9 Greatest Economic Need (Minority): Total: 61 267 Greatest Economic Need (Non-Minority): 135 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 26

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN G
		Counsel and Advice (CA)	Limited Additional Services (LAS)
NSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	20	16	1
A2. Contracts/Warranties:	11	8	0
A3. Other Consumer/Finance:	16	10	4
PLOYMENT			
B1. Discrimination:	0	0	0
B2. Other Employment:	2	0	1
IILY			
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7	6	0
C2. Conservatorship:	2	3	0
C3. Other Family:	1	0	0
TH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	7	0	0
D2. Medicare:	3	0	0
D3. Other Health/Community Based Care:	7	3	0
BING			
E1. Landlord-Tenant (Subsidized or Private Housing):	77	61	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	17	0
E3. Other Housing:	20	13	1
ME MAINTENANCE			
F1. Social Security:	5	2	2
F2. Supplemental Security Income (SSI):	4	1	0
F3. Pensions/Retiree Benefits:	9	9	2
F4. Other Income Maintenance:	7	4	0

Fiscal Year: 2014-2015

Quarter: 3

arter. 3						
PSA: 4 AAA Name: Area 4 Agency						
AAA Contact Name: Jane Stan	AAA C	Contact Phone: (916) 4	86-1876	AAA Contact Email: jsta	n@a4aa.com	
Provider Name: Sacramento Legal Services		Co	ounty(ies): Sacramen	Sacramento		
Provider Contact Name: Rachel Baca	Provide	er Contact Phone: (916)	551-2144	Provider Contact Email:	rbaca@lsnc.net	
DIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	1	1	0	0		
G2. Elder Abuse/Neglect/Exploitation:	15	17	2	1		
G3. Other Individual Rights:	15	10	1	0		
SCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	43	34	1	0		
H2. Advance Health Care Directives (AHCD):	7	6	0	0		
H3. Financial Powers of Attorney:	5	5	0	0		
H4. Other Miscellaneous:	0	0	0	0		
TOTAL CASES OPENED IN QUARTER	302	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED CODE		
	•	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL		
		AND ADVICE	ADD. SERVICES	REPRESENTATION		
		226	21	5		
TOTAL ESTIMATED CASE WORK HO	URS SPENT:	903				
OUTREAC	CH/COMMUNITY ED	UCATION ACTIVITIES	DATA			
INFORI	MATION ON SPECIA	L OUTREACH ACTIVIT	IES			
Date Location Type of O (If Applicable)	utreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours Reached		
01/22/2015 Family Law Facilitator Office Mailed 30	SLH fliers and 30 GP	P fliers Seniors		60 0		
02/23/2015 Family Relations Courthouse in Sacramento	Grandparent fliers dis	tributed Seniors 8	k Grandparents	100 0		
03/10/2015 Sac Veteran's Clinic SLH fliers	handed out	Senior Ve	ets	20 0.3		
TOTAL # 05 055011 0UT	DEAGU ACTIVITIES	IN THE CHARTER F				
TOTAL # OF SPECIAL OUT			6			
TOTAL ESTIMATED # OF SPECIAL OUTREACH	1 ACTIVITY HOURS	IN THE QUARTER:	0			
INFORMATION ON CO	OMMUNITY LEGAL I	EDUCATION PROGRAI	MS/ACTIVITIE			
Date Location Topic		Targeted	Audience	Est # of Est. Participants Hours		
(If Applicable)				— — — —		

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Legal Services County(ies): Sacramento

Provider Contact Name: Rachel Baca Provider Contact Phone: (916) 551-2144 Provider Contact Email: rbaca@lsnc.net

	& Support Service in Sacramento				
03/05/2015	Senior Center of Elk Grove	Overview of SLH Services	Seniors	9	1
03/07/2015	Oak Park Center/Imani Clinic	Overview of LSNC/SLH Services	Seniors, Families & Service Providers	150	
03/11/2015	Gender Health Center	Advance Health Care Directives & Power of Attorney	LGBT Staff	11	2
03/12/2015	Rio Linda Community Center	Overview of SLH Services	Seniors	15	2
03/16/2015	Edgewater Senior Housing	Medi-Cal Presentation	Seniors	10	
03/17/2015	Mercy Housing- Creekview Manor	Housing Law: Tenant Rights	Seniors	25	5
03/18/2015	Rancho Cordova Elks Lodge	Overview of SLH Services	Seniors	60	3
03/19/2015	Pioneer Towers	Wills & Estates	Seniors	11	2
03/24/2015	Pioneer Towers	What do I do with my debt? Part 1	Seniors	3	1
03/25/2015	Sunburst Projects	Medicare & Medi-Cal	Social Workers	6	
03/26/2015	Pioneer Towers	What do I do with my debt? Part 2	Seniors	5	1
03/26/2015	Eskaton Jefferson Manor	What do I do with my debt? Part 1	Seniors	8	4
03/27/2015	Pioneer Towers	What do I do with my debt? Part 3	Seniors	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter: 38

Total Units of Service for Quarter (Unit=1 Hour): 551

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 20 Caucasian: 58 75-84: African American: 15 1 85+: 7 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 61 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 17 Chinese: Female: 44 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 39 Institutionalized: Samoan: 1 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 10 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 23 0 Greatest Economic Need (Minority): Total: 9 61 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER		CASES CLOSED IN QUARTER				
(Total Cases Opened by Legal Problem Cod	de)	(Total Cases Closed by Case Closing Code & Legal Problem				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE		, ,	, ,	. ,		
A1. Bankruptcy/Debt Collection:	6	3	0	1		
A2. Contracts/Warranties:	1	0	0	0		
A3. Other Consumer/Finance:	5	1	0	0		
EMPLOYMENT	r					
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	7	2	2	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	5	7	0		
E3. Other Housing:	0	0	0	0		
INCOME MAINTENANCE						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	1	1	0	0		

Fiscal Year: 2014-2015

02/05/2015 Yuba City Senior

02/06/2015

Center

Center
02/17/2015 Buttes Christian

Wheatland Senior

Medicare

Estate planning, etc.

Advanced Health Care Directives

Quarter: 3

uarter: 3					
PSA: 4 AAA Name: Area 4					
AAA Contact Name: Jane Stan	AAA Contact Phone: (916) 48		AAA Contact Email: jsta	an@a4aa.com	
Provider Name: Yuba Sutter Legal			unty(ies): Sutter, Yu		
Provider Contact Name: Susan Town	send P	Provider Contact Phone: (530)	742-8289	Provider Contact Email	susan@yslegal.comcasti
NDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	1	1	
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	1	
G3. Other Individual Rights:	0	0	0	0	
IISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	4	0	4	0	
H2. Advance Health Care Directives (Al	HCD): 13	2	1	0	
H3. Financial Powers of Attorney:	4	0	5	0	
H4. Other Miscellaneous:	0	0	0	0	
TOTAL CASES OPENED IN Q	UARTER: 67	TOTAL CASES CLOSI	ED IN QUARTER BY (	ASE CLOSED CODE	
	,	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
	_	14	21	3	
TOTAL ESTIMATED CASE W	ORK HOURS SPENT:	530			
	OUTREACH/COMMUNIT	Y EDUCATION ACTIVITIES D	ATA		
TOTAL # OF SPEC	IAL OUTREACH ACTIVI	TIES IN THE QUARTER:	0		
TOTAL ESTIMATED # OF SPECIAL O	JTREACH ACTIVITY HO	URS IN THE QUARTER:	0		
INFORMATIO	ON ON COMMUNITY LE	GAL EDUCATION PROGRAM	IS/ACTIVITIE		
	Горіс	Targeted A		Est # of Est.	
(If Applicable)	Орго	raigotou /	taaionioo	Participants Hours	
11/10/2014 Daughters of Leisure	Deeds/transferring prope	erty Seniors		94 1.5	
01/12/2015 Daughters of Leisure	Mail fraud/FTC complaint	Seniors		88 2	
	YSLC services	Seniors		5 1	
01/25/2015 Yuba County Senior Center	Store gift cards	Seniors		12 0.75	

Seniors

Seniors

Seniors

26

15

Fiscal Year: 2014-2015

Quarter: 3

PSA: 4 AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan AAA Contact Phone: (916) 486-1876 AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center County(ies): Sutter, Yuba

Provider Contact Name: Susan Townsend Provider Contact Phone: (530) 742-8289 Provider Contact Email: susan@yslegal.comcastb

	Marysville Methodist Church	YSLC services	Seniors	15 2
03/09/2015	Daughters of Leisure	Wills/Trusts, transfers	Seniors	95 2
03/12/2015	Yuba City Senior Center	Medi-Cal recovery	Seniors	4 0.75
03/26/2015	Yuba County Senior Center	Life Insurance basics	Seniors	12 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Amy Dietz AAA Contact Phone: (415) 473-7491 AAA Contact Email: adietz@marincounty.org

Provider Name: Legal Aid of North Bay

County(ies): Marin

Provider Contact Name: Robert Stupak Provider Contact Phone: 415-492-0230 Provider Contact Email: rstupack@legalaidmarin.

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 63

Total Units of Service for Quarter (Unit=1 Hour): 483

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 10 Two or More Races: 65-74: 29 Caucasian: 39 75-84: African American: 9 2 85+: Native American/Native Alaskan: 3 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 51 Asian Indian: **CLIENT GENDER** Cambodian: Male: 16 Chinese: Female: 35 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 19 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 35 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 3 0 Limited English: 10 Race Unknown/Some Other Race: 9 Client Declined to Provide Information: Rural: 2 0 Greatest Economic Need (Minority): Total: 51 12 Greatest Economic Need (Non-Minority): 20 Greatest Economic Need (Minority Status Unknown): 4

Fiscal Year: 2014-2015

Quarter: 3

PSA: 5 AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Amy Dietz AAA Contact Phone: (415) 473-7491 AAA Contact Email: adietz@marincounty.org

Provider Name: Legal Aid of North Bay
Provider Contact Name: Robert Stupak

Provider Contact Phone: 415-492-0230 Provider Contact Email: rstupack@legalaidmarin.

County(ies): Marin

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	4	5	0	0	
A2. Contracts/Warranties:	2	2	0	0	
A3. Other Consumer/Finance:	3	3	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	1	0	
B2. Other Employment:	2	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	0	1	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	1	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	1	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	20	6	5	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0	
E3. Other Housing:	1	4	2	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 5 AAA Name: Marin (	County Division of A	ging an	nd Adult Services				
AAA Contact Name: Amy Dietz		AAA Contact Phone: (415) 473-7491			AAA Contact Email: adietz@marincounty.org		
Provider Name: Legal Aid of North E	Bay	County(ies): Marin					
Provider Contact Name: Robert Stupa	k	Provider Contact Phone: 415-492-0230			Provider Contact Email: rstupack@legalaidmarin		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	C	)	0	0		0	
G2. Elder Abuse/Neglect/Exploitation:	C	)	0	0		0	
G3. Other Individual Rights:	2	)	8	0		0	
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	7	7	13	1		0	
H2. Advance Health Care Directives (AH	CD):	)	1	0		0	
H3. Financial Powers of Attorney:	C	)	0	0		0	
H4. Other Miscellaneous:	5	5	2	0		0	
TOTAL CASES OPENED IN QU	ARTER: 5	1	TOTAL CASES CLOS	SED IN QUARTER BY	CASE CLOSED	CODE	
	•		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTA		
			51	9		3	
TOTAL ESTIMATED CASE WO	ORK HOURS SPENT	: -	476		,		
		P.	UCATION ACTIVITIES I	ΡΑΤΑ			
D			AL OUTREACH ACTIVIT	_	F . "		
Date Location Ty (If Applicable)	ype of Outreach Activ	ity	Outreach	argeted By		Est. Hours	
	ow to avoid scams ar buse	nd financ	seniors		30	7	
TOTAL # OF SPECIAL OU			IN THE QUARTER:	7			
TOTAL # OF COMMUNITY LEGAL			_	0			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: Howard Levy Provider Contact Phone: (415) 558-3333 x307 Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter: 184

Total Cases Closed in Quarter: 219

Total Units of Service for Quarter (Unit=1 Hour): 2514

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 0 65-74: 83 Caucasian: 95 75-84: African American: 43 32 85+: Native American/Native Alaskan: 0 12 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 184 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 78 Chinese: 17 Female: 106 Filipino: 8 Client Declined to Provide Information: 184 Japanese: Total: 368 Korean: 2 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 80 Vietnamese: Homebound: 7 Guamanian: 0 Lives Alone: Hawaiian: 95 Institutionalized: Samoan: 2 0 9 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 48 Race Unknown/Some Other Race: 26 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 63 184 Greatest Economic Need (Non-Minority): 52 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 355-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly County(ies): San Francisco

Provider Contact Name: *Howard Levy* Provider Contact Phone: *(415) 558-3333 x307* Provider Contact Email: *hlevy@laesf.org* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	17	15	0	1	
A2. Contracts/Warranties:	4	1	0	0	
A3. Other Consumer/Finance:	5	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	0	0	0	6	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	4	0	0	
D2. Medicare:	2	3	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	69	86	0	42	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0	
E3. Other Housing:	45	3	0	0	
INCOME MAINTENANCE					
F1. Social Security:	3	1	0	0	
F2. Supplemental Security Income (SSI):	3	11	0	0	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of	Aging and Adult S	Services AAA				
AAA Contact Name: Maria Guillen	AAA	Contact Phone: (415) 35	5-6784	AAA Contact Email: maria.guillen@sfgov.org		
Provider Name: Legal Assistance to the Eld	lerly	Co	unty(ies): San Franc	cisco		
Provider Contact Name: Howard Levy	Provider Contact Phone: (415) 558-3333 x307			Provider Contact Email: hlevy@laesf.org		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	9	7	0	24		
G3. Other Individual Rights:	1	2	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	6	3	0	3		
H2. Advance Health Care Directives (AHCD):	2	0	0	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	10	3	0	0		
TOTAL CASES OPENED IN QUARTER	184	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		TOTAL COUNSEL TOTAL LIMITED TOTAL LEGAL AND ADVICE ADD. SERVICES REPRESENTATION				
		143	0	76		
TOTAL ESTIMATED CASE WORK HOURS SPENT: 2514						
OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
		_				
TOTAL # OF SPECIAL OUT	REACH ACTIVITIE	S IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTREACE	H ACTIVITY HOUR	S IN THE QUARTER:	0			
TOTAL # OF COMMUNITY LEGAL EDUC			0			

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: (415) 896-1701 Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter: 57

Total Cases Closed in Quarter: 51

Total Units of Service for Quarter (Unit=1 Hour): 237

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 24 Caucasian: 1 75-84: African American: 6 0 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 6 Total: 57 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 28 Chinese: 49 Female: 29 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 57 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 12 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 1 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 3 Limited English: Race Unknown/Some Other Race: 46 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 57 40 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian American Advancing Justice - Asian Law Caucus County(ies): San Francisco

Provider Contact Name: Irma Aronce Provider Contact Phone: (415) 896-1701 Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUA			
			Counsel and Advice (CA)	Limited Additional Services (LAS)		
SUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		0	0	0		
A2. Contracts/Warranties:		0	0	0		
A3. Other Consumer/Finance:		0	0	0		
PLOYMENT						
B1. Discrimination:		2	1	0		
B2. Other Employment:		3	2	1		
ILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		0	0	0		
C2. Conservatorship:		0	0	0		
C3. Other Family:		0	0	0		
TH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		0	0	0		
D2. Medicare:		0	0	0		
D3. Other Health/Community Based Care:		0	0	0		
ING						
E1. Landlord-Tenant (Subsidized or Private Housing):		23	10	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		0	1	0		
E3. Other Housing:		0	0	0		
ME MAINTENANCE						
F1. Social Security:		0	0	0		
F2. Supplemental Security Income (SSI):		0	0	0		
F3. Pensions/Retiree Benefits:		0	0	0		
F4. Other Income Maintenance:		3	2	0		

Fiscal Year: 2014-2015

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Quart	~~. ~
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PSA: 6	AAA Name: Depar	rtment of Aging	and Adult	Services AAA						
AAA Contact Name: Maria Guillen		AA	A Contact Phone:	i-6784	AAA Contact Email: maria.guillen@sfgov.org					
Provider Name:	: Asian American A	dvancing Justic	e - Asian I	Law Caucus	Cou	nty(ies): San Franc	cisco			
Provider Contac	t Name: Irma Aronce	•	Provider Contact			396-1 <i>7</i> 01	Provider Contact Email: irmaa@advancingjustice-			e-
INDIVIDUAL RIGHTS										
G1. Immigration	/Naturalization:		21		27	1		1		
G2. Elder Abuse,	/Neglect/Exploitation:		0		0	0		0		
G3. Other Individ	dual Rights:		0		0	0		0		
MISCELLANEOUS										
H1. Estate Plann	ning/Wills/Trusts:		0		0	0		0		
H2. Advance Hea	alth Care Directives (A	HCD):	0		0	0		0		
H3. Financial Pov	wers of Attorney:		0		0	0		0		
H4. Other Miscel	llaneous:		5		2	0		0		
TOTAL C	CASES OPENED IN C	UARTER:	57	TOTAL CAS	ES CLOSE	D IN QUARTER BY	CASE CLOSED	CODE		
				TOTAL COUN AND ADVI		TOTAL LIMITED ADD. SERVICES	TOTAL LEGA REPRESENTAT			
					45	3		3		
TOTAL	ESTIMATED CASE V	VORK HOURS S	PENT:	231						
		OUTREACH/COM	MUNITY	EDUCATION ACT	IVITIES DA	ATA				
	TOTAL # OF SPEC					0				
TOTAL ESTIMAT	ED # OF SPECIAL O	UTREACH ACTIV	/ITY HOUI	RS IN THE QUAR	TER:	0				
	INFORMATI	ON ON COMMU	NITY LEGA	AL EDUCATION F	ROGRAM	S/ACTIVITIE				
	cation pplicable)	Topic			Targeted A	udience	Est # of E Participants F	Est. Hours		
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	8 Commercial eet	Explain Waterbor	n Waterbond passthrough			ed	90	3		
02/01/2015	05 Powell Street	Explain Waterbor	plain Waterbond passthrough			Not provided 68				
	OF COMMUNITY LEG					2				

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

50

Total Unduplicated Client Count for Quarter: 102

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 678

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 19 Two or More Races: 65-74: 38 Caucasian: 3 75-84: African American: 23 2 85+: Native American/Native Alaskan: 6 Asian/Pacific Islander Client Declined to Provide Information: 16 Total: 102 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: 37 Female: 64 Filipino: 16 Client Declined to Provide Information: 0 Japanese: Total: 102 Korean: Laotian: 1 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 59 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: Race Unknown/Some Other Race: 24 81 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 0 102 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach County(ies): San Francisco

Provider Contact Name: *Esther Leong* Provider Contact Phone: *(415) 567-6255* Provider Contact Email: *eleong@apilegaloutreach.* 

CASES OPENED IN QUARTER	1	CAS	ES CLOSED IN QUART	TER			
(Total Cases Opened by Legal Problem Co	ode)	(Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	1	0	0			
A2. Contracts/Warranties:	3	0	0	0			
A3. Other Consumer/Finance:	0	0	0	0			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	7	0	1			
C2. Conservatorship:	2	0	0	0			
C3. Other Family:	3	2	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	25	2	0	2			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	0	0	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	4	2	0	0			

Fiscal Year: 2014-2015

Quarter: 3

AAA Contact Nan	AAA Name: <i>De</i> nne: <i>Maria Guillen</i>		_	A Contact Phone	e: <i>(415) 33</i>	25-6784	AAA Contact	Email: <i>maria.</i> ;	guillen@sfgov.org
Provider N	ame: <i>Nihonmachi Le</i>	gal Outreach			Cor	unty(ies): San Franc	isco		
Provider Co	ontact Name: Esther Le	ong	Prov	vider Contact P	hone: <i>(415)</i>	567-6255	Provider Cont	act Email: <i>ele</i>	eong@apilegaloutre
DIVIDUAL RIGH	TS								
G1. Immigra	ation/Naturalization:		21		14	0		2	
G2. Elder Al	buse/Neglect/Exploitatio	n:	8		3	0		0	
G3. Other I	ndividual Rights:		5		0	0		0	
SCELLANEOUS		_							
	Planning/Wills/Trusts:	<u>_</u>	5		3	0		1	
H2. Advance	e Health Care Directives	(AHCD):	0		0	0		0	
H3. Financia	al Powers of Attorney:		3		1	0		0	
H4. Other M	liscellaneous:		12		9	0		0	
тот	AL CASES OPENED IN	I QUARTER:	102	TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSED	CODE	
				TOTAL CO		TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
				AND AD			REPRESENTA		
					44	0		6	
ТО	TAL ESTIMATED CASI	E WORK HOURS	SPENT:	659					
		OUTREACH/CO	MMUNITY E	EDUCATION A	CTIVITIES D	DATA			
		INFORMATIO	ON ON SPEC	CIAL OUTREAC	H ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outread	ch Activity		Groups Ta Outreach	argeted By		Est. Hours	
02/24/2015	Samoan Community Dev. Center, SF	Elder Abuse, In	nmigration, H	lousing	All ages -	Samoan	75	4	
03/03/2015	AABA Volunteer Outreach Event	General APILO	- with Elder F	Focus	All ages		25	3	
03/11/2015	City Hall, SF	Press Conferen (Estimated # o estimate)			API		0	4	
			·LI ACTIVITIE	S IN THE QUA	RTER:	3			
	TOTAL # OF SP								
TOTAL ESTI	MATED # OF SPECIAL	OUTREACH ACT	TIVITY HOUR			11			
TOTAL ESTI	MATED # OF SPECIAL		TIVITY HOUR			IS/ACTIVITIE	Est # of Participants	Est.	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 335-6784 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Nihonmachi Legal Outreach County(ies): San Francisco

Provider Contact Name: Esther Leong Provider Contact Phone: (415) 567-6255 Provider Contact Email: eleong@apilegaloutreach.

<del>01/20/2013</del>					
02/25/2015 100	McAllister, SF	Legal Clinic	API Clients	12	3
03/25/2015 100	McAllister, SF	Legal Clinic	API Clients	13	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 553-3408 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carolos Osorio Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

Total Unduplicated Client Count for Quarter: 51

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 805

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 14 Two or More Races: 65-74: 19 Caucasian: 75-84: African American: 15 1 85+: 3 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 51 Asian Indian: **CLIENT GENDER** Cambodian: Male: 20 Chinese: Female: 31 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 51 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: Race Unknown/Some Other Race: 47 46 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 51 51 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 553-3408 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carolos Osorio Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)					
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	0	0	0	0			
A2. Contracts/Warranties:	0	0	0	0			
A3. Other Consumer/Finance:	3	0	0	1			
EMPLOYMENT							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	0	0	0	0			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	0	0	0	0			
C3. Other Family:	0	0	0	0			
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	0	0	0	0			
D2. Medicare:	0	0	0	0			
D3. Other Health/Community Based Care:	0	0	0	0			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	12	4	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0			
E3. Other Housing:	0	0	0	0			
INCOME MAINTENANCE							
F1. Social Security:	0	0	0	0			
F2. Supplemental Security Income (SSI):	11	5	0	0			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	0	0	0	0			

Fiscal Year: 2014-2015

Quarter: 3

uarter: 3							
PSA: 6	AAA Name: Dep	partment of Ag	_				
AAA Contact Nam	e: <i>Maria Guillen</i>		AAA	Contact Phone: (415)	553-3408	AAA Contact Email: ma	aria.guillen@sfgov.org
Provider Na	me: La Raza Centro	Legal, Inc.			County(ies): San Franc	cisco	
Provider Cor	ntact Name: Carolos C	)sorio	Provi	der Contact Phone: (41	5) 553-3408	Provider Contact Email	: cosorio@lrcl.org
NDIVIDUAL RIGHT	rs						
G1. Immigra	tion/Naturalization:	Г	0		0	0	•
G2. Elder Ab	use/Neglect/Exploitation	ո։ [	0		0	0	•
G3. Other In	dividual Rights:	Г	0		0	0	•
IISCELLANEOUS		_					
H1. Estate Pl	lanning/Wills/Trusts:		11	4	1	0	
H2. Advance	Health Care Directives	(AHCD):	0		0	0	
H3. Financial	l Powers of Attorney:	Γ	0		0	0	1
H4. Other Mi	iscellaneous:	Г	14	8	1	0	
TOTA	AL CASES OPENED IN	QUARTER:	51	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE	
		·		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	1
				2:			:
TOT	TAL ESTIMATED CASE	WORK HOUR	e edent.	765	_	-	
	TAL ESTIMATED CASE		P.				ī
		OUTREACH/	COMMUNITY EL	DUCATION ACTIVITIES	S DATA		
		INFORMA	TION ON SPECI	AL OUTREACH ACTIV	ITIES		
	Location (If Applicable)	Type of Outre	each Activity	Groups Outread	Targeted By h	Est # of Est. People Hours Reached	
01/28/2015	LRCL	La Raza Cen	tro Legal Senior (	Clinic Elder		6 2	
	LRCL		tro Legal Senior (			4 2	
	LRCL	La Raza Cen	tro Legal Senior (	Clinic Elder		4 2	
	LRCL		tro Legal Senior (			2 2	
		,	-	_		ji ji	I
	TOTAL # OF SP	ECIAL OUTRE	ACH ACTIVITIES	S IN THE QUARTER:	4		
TOTAL ESTIN	MATED # OF SPECIAL	OUTREACH A	CTIVITY HOURS	S IN THE QUARTER:	8		
	INFORMA	TION ON COM	MUNITY LEGAL	EDUCATION PROGR	AMS/ACTIVITIE		
	Location (If Applicable)	Topic		Targete	d Audience	Est # of Est. Participants Hours	
01/20/2015	Bernal Height Neighborhood Center	Public Benefi	its & Housing Iss	ues		6 8	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 6 AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen AAA Contact Phone: (415) 553-3408 AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc. County(ies): San Francisco

Provider Contact Name: Carolos Osorio Provider Contact Phone: (415) 553-3408 Provider Contact Email: cosorio@Ircl.org

	SF, 515 Cortland Ave., San Francisco, CA 94110				
01/27/2015	Castro Senior Center, 110 Diamond St., San Francisco, CA	Estate Planning & Housing Issues	Elders	40	8
03/05/2015	Capp St. Senior Center, 362 Capp St., San Francisco, CA 94110	Consumer Protection & Housing Issues	Elders	17	8
03/12/2015	SF Senior Center, 481 O'Farrell St., San Francisco, CA 94102	Housing Issues	Elders	17	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: (925) 609-7900 Provider Contact Email: verna.haas@ccsls.org

Total Unduplicated Client Count for Quarter: 240

Total Cases Closed in Quarter: 234

Total Units of Service for Quarter (Unit=1 Hour): 1298

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 57 Two or More Races: 65-74: 91 Caucasian: 166 75-84: African American: 64 51 85+: Native American/Native Alaskan: 28 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 240 Asian Indian: **CLIENT GENDER** Cambodian: Male: 85 Chinese: Female: 155 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 240 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 70 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 41 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 5 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 26 240 Greatest Economic Need (Non-Minority): 38 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 7 AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services County(ies): Contra Costa

Provider Contact Name: Verna Haas Provider Contact Phone: (925) 609-7900 Provider Contact Email: verna.haas@ccsls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	17	14	2	0		
A2. Contracts/Warranties:	17	11	1	0		
A3. Other Consumer/Finance:	18	20	1	0		
EMPLOYMENT						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0		
C2. Conservatorship:	4	4	0	0		
C3. Other Family:	4	4	0	0		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	51	38	10	1		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0		
E3. Other Housing:	13	17	1	0		
INCOME MAINTENANCE						
F1. Social Security:	5	3	0	0		
F2. Supplemental Security Income (SSI):	2	1	1	1		
F3. Pensions/Retiree Benefits:	0	1	1	0		
F4. Other Income Maintenance:	0	1	0	0		

Fiscal Year: 2014-2015

Quarter: 3

Quarter: 3						
PSA: 7 AAA Name: Aging AAA Contact Name: Doreen Gaedtke	g and Adult Services		County Employment a	and Human Services D	•	nail: <b>dgaedtke@ehsd.cccounty.us</b>
Provider Name: Contra Costa Sen	ior Legal Services	70010	, ,	ounty(ies): <i>Contra Co</i>		am agacame@cnsa.ooodaniy.ac
Provider Contact Name: Verna Haas	_	Provid	er Contact Phone: (925			Email: verna.haas@ccsls.org
INDIVIDUAL RIGHTS			•	<u>,                                      </u>		
G1. Immigration/Naturalization:		0	0	0		0
G2. Elder Abuse/Neglect/Exploitation:	1	.7	14			0
G3. Other Individual Rights:		3	4			0
MISCELLANEOUS	,			-		
H1. Estate Planning/Wills/Trusts:	4	14	36	3		0
H2. Advance Health Care Directives (A	AHCD):	0	0	1		0
H3. Financial Powers of Attorney:		9	9	1		0
H4. Other Miscellaneous:	3	81	30	0		0
TOTAL CASES OPENED IN C	QUARTER: 2	38	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED C	ODE
,			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	ON	
			210	22		2
TOTAL ESTIMATED CASE \	WORK HOURS SPEN	T:	1265			
	OUTREACH/COMMU	NITY ED	UCATION ACTIVITIES	DATA		
			L OUTREACH ACTIVIT			
Date Location (If Applicable)	Type of Outreach Acti			Targeted By	Est # of Est People Ho Reached	
01/28/2015 Stoneman Village	Training Caregivers		Senior c	are providers	9	2.5
Every Tues Martinez	Health w/conservator	Snps/EA	TRO Seniors		23	17.5
02/27/2015 Concord	Mon. Crisis training o	n elder ab	ouse Seniors		35	2
03/19/2015 San Pablo	Elder Abuse Prevention	on	Seniors		65	4
03/11/2015 Antioch	Educating Seniors		Seniors		11	2.5
03/23/2015 Walnut Creek	Educating Seniors		Seniors		60	2.5

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INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3

AA Contact Name: Doreen Gaedtke		AAA Contact Phone	AAA Contact Phone: (925) 602-4175 AAA Contact Email: dgaedtke@ehsd.ccco					
Provider N	ame: Contra Cost	a Senior Legal Services		County(ies): Cont	tra Costa			
Provider Co	ontact Name: Verna	Haas	Provider Contact Ph	one: (925) 609-7900	Provider Contact	Email: verna.haas@ccsls.org		
Date	Location (If Applicable)	Topic		Targeted Audience	Est # of Es Participants Ho	••		
02/27/2015	Martinez	Senior Legal Services		Attorneys	10	1.5		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid of San Mateo County(ies): San Mateo

Provider Contact Name: *M. Stacy Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

Total Unduplicated Client Count for Quarter: 118

Total Cases Closed in Quarter: 101

Total Units of Service for Quarter (Unit=1 Hour): 777

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 33 Two or More Races: 65-74: 55 Caucasian: 70 75-84: African American: 16 8 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 118 Asian Indian: **CLIENT GENDER** Cambodian: Male: 45 Chinese: Female: 73 Filipino: 16 Client Declined to Provide Information: 0 Japanese: 0 Total: 118 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 54 Institutionalized: Samoan: 0 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 Limited English: 11 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 5 7 Greatest Economic Need (Minority): 37 Total: 118 Greatest Economic Need (Non-Minority): 22 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: lbresler@smcgov.org

Provider Name: Legal Aid of San Mateo County(ies): San Mateo

Provider Contact Name: *M. Stacy Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	14	4	0	0
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	2	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	1	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	29	11	8	2
D2. Medicare:	2	2	1	0
D3. Other Health/Community Based Care:	4	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	43	30	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	2	4	0
F2. Supplemental Security Income (SSI):	12	6	7	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	2	2	0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8	AAA Name:	San Mateo County	y Area Agency o	on Aging					
AAA Contact Na	ame: Lorelei Bresler	•	AAA	Contact Phone	650-573	-3415	AAA Contact	Email: <i>Ibre</i>	esler@smcgov.org
Provider	Name: Legal Aid of	San Mateo			Co	unty(ies): San Mated	)		
Provider (	Contact Name: M. Stat	cy Hawver	Provid	Provider Contact Phone: 650-517-8917			Provider Con	tact Email:	mshawver@legalaidsmc.
INDIVIDUAL RIG	HTS								
G1. Immi	gration/Naturalization:	Γ	0		0	0		0	
G2. Elder	Abuse/Neglect/Exploita	ition:	9		3	2		3	
G3. Other	Individual Rights:	Γ	0		0	0		0	
MISCELLANEOU	=	_							
	Planning/Wills/Trusts:		0		0	0		0	
H2. Advar	nce Health Care Directiv	ves (AHCD):	0		0	0		0	
H3. Finan	cial Powers of Attorney	: [	0		0	0		0	
H4. Other	Miscellaneous:	Г	0		0	0		0	
тс	TAL CASES OPENED	IN QUARTER: 🛭	140	TOTAL CAS	SES CLOS	ED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL COU AND ADV	_	TOTAL LIMITED ADD. SERVICES	TOTAL LEG REPRESENTA		
					65	29		7	
т	OTAL ESTIMATED CA	ASE WORK HOUR	S SPENT:	759					
		OUTREACH/	COMMUNITY ED	DUCATION AC	TIVITIES D	DATA			
		INFORMA	TION ON SPECIA	AL OUTREACH	ACTIVITI	ES			
Date	Location (If Applicable)	Type of Outre	each Activity		Groups Ta Outreach	argeted By	Est # of People Reached	Est. Hours	
3/13/15	So. SF	Senior Fair			Seniors		600	3	
3/14/15	Daly City	Health Fair			Seniors &	Family	400	3	
1/19/15	So. SF	Community I	Health Fair		seniors &	family	50	3	
1/31/15	Millbrae	Senior Show	case-Health & We	ellness	Seniors		250	3	
TOTAL ES	TOTAL # OF	SPECIAL OUTRE				12	,		
	INFOR	MATION ON COM	MUNITY LEGAL	EDUCATION	PROGRAM	IS/ACTIVITIE			
Date	Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. Hours	
1/20/15	Burlingame	Medi-Cal Sha	are of Cost and A	CA Changes	Dialysis S	ocial Workers	25	3	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 8 AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Lorelei Bresler AAA Contact Phone: 650-573-3415 AAA Contact Email: Ibresler@smcgov.org

Provider Name: Legal Aid of San Mateo County(ies): San Mateo

Provider Contact Name: *M. Stacy Hawver* Provider Contact Phone: *650-517-8917* Provider Contact Email: *mshawver@legalaidsmc.* 

2/17/15San MateoMedi-Cal OverviewHICAP Counselors223

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Total Unduplicated Client Count for Quarter: 77

Total Cases Closed in Quarter: 184

Total Units of Service for Quarter (Unit=1 Hour): 2748

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 8 Two or More Races: 65-74: 31 Caucasian: 31 75-84: African American: 23 16 85+: Native American/Native Alaskan: 0 14 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 77 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 32 Chinese: 11 Female: 45 Filipino: 4 Client Declined to Provide Information: 0 Japanese: 0 Total: 77 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 20 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 1 Limited English: 8 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 0 3 Greatest Economic Need (Minority): Total: 77 22 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:	1	2	0	0		
A2. Contracts/Warranties:	0	0	1	0		
A3. Other Consumer/Finance:	0	2	0	0		
EMPLOYMENT						
B1. Discrimination:	0	1	0	0		
B2. Other Employment:	0	1	0	0		
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	9	4	11	4		
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:	3	2	0	1		
D2. Medicare:	12	4	0	0		
D3. Other Health/Community Based Care:	0	0	0	0		
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):	0	6	1	0		
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	1	0		
E3. Other Housing:	0	2	0	0		
INCOME MAINTENANCE						
F1. Social Security:	1	4	1	1		
F2. Supplemental Security Income (SSI):	10	3	3	1		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		

Fiscal Year: 2014-2015

Quarter: 3						
PSA: 9 AAA Name: Alan	neda County Area Age	ncy on Aging				
AAA Contact Name: Delbert W. Walker		AAA Contact Pl	none: <i>510-577-3</i>	532	AAA Contact Email: dw	alker2@acgov.org
Provider Name: Legal Assistance	e for Seniors		Coun	ty(ies): Alameda		
Provider Contact Name: Lenora Me	rlander	Provider Contac	ct Phone: <i>510-832</i>	2-3040	Provider Contact Email	: Imerlander@lashicap.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	8	3	1	1	6	
G2. Elder Abuse/Neglect/Exploitation	: 23	3	65	17	13	
G3. Other Individual Rights:			0	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:			2	2	0	
H2. Advance Health Care Directives (	AHCD):		1	0	0	
H3. Financial Powers of Attorney:	3	3	2	1	0	1
H4. Other Miscellaneous:	į į	5	12	1	0	
TOTAL CASES OPENED IN	QUARTER: 7	7 TOTAL	CASES CLOSED	IN QUARTER BY C	ASE CLOSED CODE	
				TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL	
		AND	ADVICE 118	ADD. SERVICES 40	REPRESENTATION 26	
			118	40	J 26	
TOTAL ESTIMATED CASE	WORK HOURS SPENT	2613				
	OUTREACH/COMMUN	IITY EDUCATION	N ACTIVITIES DAT	ТА		
	INFORMATION ON	SPECIAL OUTRI	EACH ACTIVITIES	3		
Date Location	Type of Outreach Activ	rity	Groups Targ	eted By	Est # of Est.	
(If Applicable)			Outreach		People Hours Reached	
01/01/2015 Mastick Senior Center	Print		Caniara 9 Co		2200	
			Seniors & Ca		2300 0	
01/17/2015 ClubSport Fremont	Health Fair		Seniors & Co		250 0.5	
01/17/2015 ClubSport Fremont	Group Presentation		Seniors & Ca	aregivers	250 0.5	
02/13/2015 Eden Issei Terrace	Senior Fair		Seniors		59 3	
03/25/2015 St. Joseph's Senior	Health Fair		Seniors		50 5	

Seniors & Caregivers

72

4.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6 TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

Senior Fair

Apartments

Allen Temple Arms

Senior Apartments

03/27/2015

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est Ho
01/08/2015	Lincoln Court Senior Apartments	Consumer Fraud	Seniors & Caregivers	16	
01/10/2015	Oakland Unified School District	General LAS	Senior Service Providers	1	
01/13/2015	Mastick Senior Center	Low Income Assistance	Seniors and Providers	13	
01/14/2015	Tri-City Health Center	General LAS	Seniors and Providers	10	
01/20/2015	Hayward Area Senior Center	General LAS	Seniors	4	4
01/20/2015	Mastick Senior Center	General LAS	Seniors	7	
01/21/2015	Curtis Instruments	General LAS	Seniors	18	3
01/22/2015	Broadmoor Plaza	General LAS	Seniors	17	
01/26/2015	Mable Howard Apartments	General LAS	Seniors	13	3
01/27/2015	Mastick Senior Center	Consumer Fraud	Seniors	10	3
01/27/2015	San Leandro Senior Community Center	General LAS	Seniors	14	
01/29/2015	Alta Bates Summit Medical Center	General LAS	Seniors	65	
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	20	3
02/06/2015	West Oakland Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	25	3
02/10/2015	California School Employers	Consumer Fraud	Seniors	23	
02/10/2015	Mastick Senior Center	General LAS; Seniors' Guide to Public Benefits	Seniors	23	
02/10/2015	Merritt Crossing Senior Senior Apartments	General LAS; Seniors' Guide to Public Benefits	Seniors and Providers	13	
02/12/2015	Hayward Social Security	Seniors' Guide to Public Benefits	Seniors and Providers	5	
02/12/2015	Madison Park Apartments	Low Income Assistance	Seniors	7	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 9 AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Delbert W. Walker AAA Contact Phone: 510-577-3532 AAA Contact Email: dwalker2@acgov.org

Provider Name: Legal Assistance for Seniors County(ies): Alameda

Provider Contact Name: Lenora Merlander Provider Contact Phone: 510-832-3040 Provider Contact Email: Imerlander@lashicap.org

02/13/2015	Eden Issei Terrace	General LAS	Seniors and Providers	59	
02/17/2015	Carleton Plaza Assisted Living	General LAS	Senior Service Providers	38	-
02/17/2015	Mastick Senior Center	Keeping Elders Safe; Consumer Fraud	Seniors	10	
02/25/2015	Piedmont Community Center	Consumer Fraud	Seniors	35	!
03/09/2015	Pleasanton Senior Center	Consumer Fraud	Seniors	19	
03/11/2015	Lion Creek Crossing	General LAS; Seniors' Guide to Public Benefits	Seniors	24	
03/20/2015	Area Agency on Aging	General LAS	Senior Service Providers	35	
03/23/2015	North Oakland Senior Center, Oakland	General LAS	Seniors and Service Providers	8	6
03/23/2015	Carlow Court Senior Apartments	General LAS	Seniors	37	
03/24/2015	Dohonyuen	Keeping Elders Safe; Consumer Fraud	Seniors	40	2
03/26/2015	San Leandro Senior Community Center	General LAS	Seniors and Caregivers	53	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 30

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 121

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 382

Total Cases Closed in Quarter: 395

Total Units of Service for Quarter (Unit=1 Hour): 2116

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 55 Two or More Races: 28 65-74: 143 Caucasian: 234 75-84: African American: 136 14 85+: Native American/Native Alaskan: 47 11 Asian/Pacific Islander Client Declined to Provide Information: 1 Total: 382 Asian Indian: **CLIENT GENDER** Cambodian: Male: 136 Chinese: 19 Female: 246 Filipino: 18 Client Declined to Provide Information: 0 Japanese: 6 Total: 382 Korean: 5 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 142 Vietnamese: 18 Homebound: Guamanian: 13 0 Lives Alone: Hawaiian: 104 Institutionalized: Samoan: 8 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 33 3 Limited English: 54 Race Unknown/Some Other Race: 11 Client Declined to Provide Information: Rural: 4 7 Greatest Economic Need (Minority): Total: 382 87 Greatest Economic Need (Non-Minority): 65 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	10	9	1	0	
A2. Contracts/Warranties:	6	7	0	0	
A3. Other Consumer/Finance:	18	19	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	3	3	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	6	0	0	
C2. Conservatorship:	3	3	0	0	
C3. Other Family:	2	2	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	6	1	0	
D2. Medicare:	10	10	1	0	
D3. Other Health/Community Based Care:	10	9	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	26	26	1	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	8	0	0	
E3. Other Housing:	25	26	3	0	
INCOME MAINTENANCE					
F1. Social Security:	3	3	1	0	
F2. Supplemental Security Income (SSI):	25	21	4	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	6	4	1	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

Provider Contact Name: Georgia Bacii	r	Provider Contact Phone: 408-2	95-5991	Provider Contact Email:
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	34	28	1	2
G3. Other Individual Rights:	3	8	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	90	85	0	0
H2. Advance Health Care Directives (AHCD):	22	7	21	0
H3. Financial Powers of Attorney:	37	15	26	0
H4. Other Miscellaneous:	27	23	0	0
TOTAL CASES OPENED IN QUARTER	382	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE
		TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL
		AND ADVICE	ADD. SERVICES	REPRESENTATION
		330	63	2
	-			

TOTAL ESTIMATED CASE WORK HOURS SPENT:

INFORMATION ON SPECIAL OUTREACH ACTIVITIES								
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hour Reached				
1/26/14	SALA office in San Jose	Meeting with Case Manager from new program of Institute on Aging (IOA) and Reach Out to Participants About SALA/s Services	New Case Managers	1				
1/28/15	Campbell Adult	Participate in Hoarding Task Force meeting and reach out to participants about SALA's services	service provider that are members of Hoarding Task Force	15				
2/11/15	Mountain View Kiwanis Meeting in Mountain View	Represent SALA at meeting to receive check and make brief presentation on	Mountain View Kiwanis members and other non-profit service providers in Mountain View	40				
2/23/15	Law Foundation Office of San Jose	Participate in Santa Clara County Housing Task Force meetings and reach out to participants about SALA	ervice providers and legal aid agencies that are members of Housing Task Force	20				

Fiscal Year: 2014-2015

Quarter: 3

PSA: 10 AAA Name: Sourcewise

AAA Contact Name: Kristie Le AAA Contact Phone: 408-350-3271 AAA Contact Email: kle@mysourcewise.com

Provider Name: Senior Adult Legal Assistance (SALA) County(ies): Santa Clara

Provider Contact Name: Georgia Bacil Provider Contact Phone: 408-295-5991 Provider Contact Email: gbacil@sala.org

2/25/15	Yu-ai-Kai Senior Center in San Jose	Participate on Fair Housing Issues Affecting Seniors and How to Refer Seniors to SALA	senior case management staff of Yu-ai-Kai	5	2
2/26/15	County Social Services Dept. of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	service providers and other advocates that are members of Elder Abuse Task Force	6	
3/4/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	
3/6/15	SALA Central Office in San Jose	Training for new SALA Volunteer (volunteer attorneys and legal workers) that assist with service delivery	SALA volunteers	6	
3/26/15	County Social Services Department of Aging and Adult Services (DAAS) in San Jose	Participate in Santa Clara County Elder Abuse Task Force Meeting and reach out to participants about SALA	Service providers	8	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 24

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE									
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours						
1/27/15	Eastside Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	117 9.1						
2/19/15	Cypress Senior Center in San Jose	Presentation on Good Legal Health and Legal Planning for the Future	Senior participants at the senior center	25 3.5						
3/24/15	Hacienda Valley Estates Mobile Home Park in Morgan Hill	Presentation on Scams targeting Seniors	senior residents at the mobile home park	75 5.5						

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sigov.org

Provider Name: County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 401

Total Units of Service for Quarter (Unit=1 Hour): 689

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 121 Caucasian: 294 75-84: African American: 71 7 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 73 Total: 313 Asian Indian: 3 **CLIENT GENDER** Cambodian: 0 Male: 164 Chinese: Female: 149 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 313 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 131 Vietnamese: 0 Homebound: Guamanian: 1 0 Lives Alone: Hawaiian: 59 Institutionalized: Samoan: 3 0 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 145 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 2 Greatest Economic Need (Minority): Total: 0 313 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 207

Fiscal Year: 2014-2015

Quarter: 3

PSA: 11 AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish AAA Contact Phone: 209-468-1422 AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking County(ies): San Joaquin

Provider Contact Name: Leo Galvan Provider Contact Phone: 209 644 2636 Provider Contact Email: Igal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	3	0	3	0	
A2. Contracts/Warranties:	5	0	5	0	
A3. Other Consumer/Finance:	8	0	8	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	0	3	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	62	0	62	0	
D2. Medicare:	22	0	22	0	
D3. Other Health/Community Based Care:	7	0	7	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	9	0	9	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	0	13	0	
E3. Other Housing:	12	0	12	0	
INCOME MAINTENANCE					
F1. Social Security:	19	0	19	0	
F2. Supplemental Security Income (SSI):	3	0	3	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	11	0	11	0	

Fiscal Year: 2014-2015

Quarter: 3

AAA Contact Name: Barbara Parrish			Contact Phone: 209-4	68-1422	AAA Contact Email: bparrish@sjgov.org		
Provider Name: Coun	ncil for the Spanish Spea	king	C	County(ies): San Joaqu	uin		
Provider Contact Name:	Leo Galvan	Prov	rider Contact Phone: 209	644 2636	Provider Contact Email:	: lgal@elconcilio.org	
IVIDUAL RIGHTS							
G1. Immigration/Natural	lization:	3	(	3	0		
G2. Elder Abuse/Neglect	t/Exploitation:	2		3	0		
G3. Other Individual Rig	hts:	30		30	0		
CELLANEOUS							
H1. Estate Planning/Wills	s/Trusts:	84		84	0		
H2. Advance Health Care	e Directives (AHCD):	16		16	0		
H3. Financial Powers of	Attorney:	18		18	0		
H4. Other Miscellaneous	:	70	(	70	0		
TOTAL CASES (	OPENED IN QUARTER:	400	TOTAL CASES CLO	SED IN QUARTER BY	CASE CLOSED CODE		
			TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL		
				ADD CEDVICEC	DEDDECENTATION		
			AND ADVICE	ADD. SERVICES	REPRESENTATION		
			(	ADD. SERVICES 401			
TOTAL ESTIMA	ATED CASE WORK HOUI	RS SPENT:					
TOTAL ESTIMA		Įr.	(	401			
TOTAL ESTIMA	OUTREACH	/COMMUNITY E	677	401 B DATA			
TOTAL ESTIMA  Date Location	OUTREACH	/COMMUNITY E	677 EDUCATION ACTIVITIES	401 B DATA			
	OUTREACH INFORMA Type of Outr	/COMMUNITY E	677 EDUCATION ACTIVITIES	401  G DATA  TIES  Targeted By	0		
Date Location	OUTREACH INFORMA Type of Outr	/COMMUNITY E	677 EDUCATION ACTIVITIES HAL OUTREACH ACTIV Groups	401 S DATA STIES Targeted By	Est # of Est. People Hours		
Date Location (If Applicable)	OUTREACH INFORMA Type of Outr  Scan Preser Place Service Outr	ATION ON SPEC reach Activity	677 EDUCATION ACTIVITIES IAL OUTREACH ACTIV Groups Outreac	Targeted By	Est # of Est. People Hours Reached		
Date Location (If Applicable)  04/28/2015 El Concilio  04/25/2015 Plymouth P	OUTREACH INFORMA Type of Outr  Scan Preser Service Outr  Service Outr	ATION ON SPECT reach Activity	677  EDUCATION ACTIVITIES  HAL OUTREACH ACTIV  Groups Outreac	401 S DATA STIES Targeted By	Est # of Est. People Hours Reached		
Date Location (If Applicable)  04/28/2015 El Concilio  04/25/2015 Plymouth P Senior Com  05/28/2014 Micke Grov	OUTREACH INFORMA Type of Outr  Scan Preser Place Inmunity Service Outr Service Awar	reach Activity  atation reach reness Day	677  EDUCATION ACTIVITIES  IAL OUTREACH ACTIV  Groups Outreach  Seniors  Seniors	TIES Targeted By	Est # of Est. People Hours Reached  11 2 25 2		
Date Location (If Applicable)  04/28/2015 El Concilio  04/25/2015 Plymouth P Senior Com  05/28/2014 Micke Grov	OUTREACH INFORMA Type of Outr  Scan Preser Service Outr  Senior Awar  AL # OF SPECIAL OUTRE	ATION ON SPECTOR Activity  Intation  Treach  Treach  Treach  Treach  Treach  Treach  Treach  Treach  Treach	677  EDUCATION ACTIVITIES  IAL OUTREACH ACTIV  Groups Outreach  Seniors  Seniors  Seniors  Seniors	Targeted By	Est # of Est. People Hours Reached  11 2 25 2		
Date Location (If Applicable)  04/28/2015 El Concilio  04/25/2015 Plymouth P Senior Com  05/28/2014 Micke Grov	OUTREACH INFORMA Type of Outr  Scan Preser Place Inmunity Service Outr Service Awar	ATION ON SPECTOR Activity  Intation  Treach  Treach  Treach  Treach  Treach  Treach  Treach  Treach  Treach	677  EDUCATION ACTIVITIES  IAL OUTREACH ACTIV  Groups Outreach  Seniors  Seniors  Seniors  Seniors	TIES Targeted By	Est # of Est. People Hours Reached  11 2 25 2		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

2

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 80

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 16 Two or More Races: 65-74: 37 Caucasian: 72 75-84: African American: 10 0 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 72 Asian Indian: **CLIENT GENDER** Cambodian: Male: 31 Chinese: Female: 41 Filipino: Client Declined to Provide Information: Japanese: 0 Total: 72 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 7 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 30 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 72 0 Greatest Economic Need (Minority): Total: 72 0 Greatest Economic Need (Non-Minority): 18 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE						
A1. Bankruptcy/Debt Collection:		3	0	0	0	
A2. Contracts/Warranties:		2	0	0	0	
A3. Other Consumer/Finance:		11	0	0	0	
EMPLOYMENT						
B1. Discrimination:		1	0	0	0	
B2. Other Employment:		0	0	0	0	
FAMILY						
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:		1	0	0	0	
C2. Conservatorship:		0	0	0	0	
C3. Other Family:		3	0	0	0	
HEALTH/COMMUNITY BASED CARE						
D1. Medi-Cal/Medicaid:		2	0	0	0	
D2. Medicare:		0	0	0	0	
D3. Other Health/Community Based Care:		4	0	0	0	
HOUSING						
E1. Landlord-Tenant (Subsidized or Private Housing):		16	0	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:		2	0	0	0	
E3. Other Housing:		4	0	1	0	
INCOME MAINTENANCE						
F1. Social Security:		1	0	0	0	
F2. Supplemental Security Income (SSI):		0	0	0	0	
F3. Pensions/Retiree Benefits:		1	0	0	0	
F4. Other Income Maintenance:		0	0	0	0	

Fiscal Year: 2014-2015

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Quarter: 3									
PSA: 12	AAA Name: Area	12 Agency on Agin	g						
AAA Contact Nar	me: Doreen Schmidt		AAA	Contact Phone: 209-	32-6272		AAA Contact E	mail: <b>dschmi</b> d	dt@area12.org
Provider N	lame: Catholic Charities	Diocese of Stockto	on		County(ie	es): Alpine, An	nador, Calavera	s, Mariposa,	
Provider Contact Name: Catherine Driver			Provid	Provider Contact Phone: 209-532-7632			Provider Contact Email: cdriver@ccstockton.org		
INDIVIDUAL RIGH	ITS		_		_				
G1. Immigr	ration/Naturalization:		0		0	0		0	
G2. Elder A	buse/Neglect/Exploitation:		1		0	0		0	
G3. Other I	Individual Rights:		4		0	0		0	
MISCELLANEOUS	S		_						
H1. Estate	Planning/Wills/Trusts:		16		0	0		0	
H2. Advanc	ce Health Care Directives (A	AHCD):	1		0	0		0	
H3. Financia	al Powers of Attorney:		6		0	0		0	
H4. Other N	Miscellaneous:		4		1	0		0	
тот	TAL CASES OPENED IN C	QUARTER:	83	TOTAL CASES CL	OSED IN	QUARTER BY C	ASE CLOSED	CODE	
				TOTAL COUNSEL	_	AL LIMITED	TOTAL LEGA		
				AND ADVICE	1 ADL	D. SERVICES 1	REPRESENTAT	0	
					1	1	ı	U	
	OTAL ESTIMATED CASE V	WORK HOURS SPE	NI: J	64					
		OUTREACH/COMM	UNITY E	DUCATION ACTIVITIE	S DATA				
		INFORMATION C	N SPECIA	AL OUTREACH ACTIV	ITIES				
Date	Date Location Type of Outreach Activity (If Applicable)			Groups Targeted By Outreach			st. ours		
1/16/2015	sonora	program presentation	n	adults	adults		4	2	
1/22/2015	groveland	program presentation		elders	elders		16	4	
2/17/2015	sonora	program presentation		adults	adults		18	2	
TOTAL EST	TOTAL # OF SPECIAL O			S IN THE QUARTER: S IN THE QUARTER:		3 8	, ,		
	INFORMATI	ON ON COMMUNIT	Y LEGAL	<b>EDUCATION PROGR</b>	AMS/AC	TIVITIE			
Date		Topic		Target	ed Audier	nce		st.	
	(If Applicable)						Participants F		
1/6/2015	sonora	included in above p					4	2	
1/22/2015	groveland	included in abbove	orogram p	presentations elders			16	4	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 12 AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt AAA Contact Phone: 209-532-6272 AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities Diocese of Stockton County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Catherine Driver Provider Contact Phone: 209-532-7632 Provider Contact Email: cdriver@ccstockton.org

3

2/17/2015 sonora included in above program presentations adults 18 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton A Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

Total Unduplicated Client Count for Quarter: 143

Total Cases Closed in Quarter: 129

Total Units of Service for Quarter (Unit=1 Hour): 1871

#### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 26 Two or More Races: 19 65-74: 61 Caucasian: 89 75-84: African American: 23 2 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 25 Total: 143 Asian Indian: **CLIENT GENDER** Cambodian: Male: 63 Chinese: Female: 80 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 143 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 34 Vietnamese: 0 Homebound: Guamanian: 9 0 Lives Alone: Hawaiian: 16 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 4 0 Limited English: 18 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 38 11 Greatest Economic Need (Minority): Total: 24 143 Greatest Economic Need (Non-Minority): 18 Greatest Economic Need (Minority Status Unknown): 6 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 13 AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: Patty Talbott AAA Contact Phone: 831-688-0400 AAA Contact Email: pattyt@seniorscouncil.org

Provider Name: Senior Citizens Legal Services County(ies): Santa Cruz, San Benito

Provider Contact Name: Creighton A Mendivil Provider Contact Phone: 831-426-8824 Provider Contact Email: creightonmendivil@senio

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	,	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	2	0	0
A2. Contracts/Warranties:	8	3	2	0
A3. Other Consumer/Finance:	6	9	1	0
EMPLOYMENT				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	2	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	0	1
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	14	3	6	0
D2. Medicare:	4	2	3	0
D3. Other Health/Community Based Care:	6	0	6	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	17	4	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	3	0
E3. Other Housing:	18	13	7	0
INCOME MAINTENANCE				
F1. Social Security:	8	4	6	0
F2. Supplemental Security Income (SSI):	21	3	1	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	1	0	0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 13 AAA Name: Seniors Council	of Santa Cruz a	nd San Benito Counties,	Inc.		
AAA Contact Name: Patty Talbott	AAA	Contact Phone: 831-688	-0400	AAA Contact Email: pat	ttyt@seniorscouncil.org
Provider Name: Senior Citizens Legal Service	es	Co	unty(ies): Santa Cruz	z, San Benito	
Provider Contact Name: Creighton A Mendivil	Prov	rider Contact Phone: 831-4	26-8824	Provider Contact Email:	creightonmendivil@senio
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	4	2	0	0	
G3. Other Individual Rights:	2	1	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	12	2	2	0	
H2. Advance Health Care Directives (AHCD):	15	0	2	0	
H3. Financial Powers of Attorney:	16	0	8	0	
H4. Other Miscellaneous:	3	9	0	0	
TOTAL CASES OPENED IN QUARTER:	191	TOTAL CASES CLOS	ED IN QUARTER BY C	ASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		75	51	3	
TOTAL ESTIMATED CASE WORK HOU	IRS SPENT:	1867			
OUTREACI	H/COMMUNITY E	DUCATION ACTIVITIES D	DATA		
INFORM	ATION ON SPEC	IAL OUTREACH ACTIVITI	ES		
Date Location Type of Ou (If Applicable)	treach Activity	Groups Targeted By Outreach		Est # of Est. People Hours Reached	
03/27/2015 Ben Lomond Fraud Prev	ention	Rural		45 4	
TOTAL # OF SPECIAL OUTR TOTAL ESTIMATED # OF SPECIAL OUTREACH TOTAL # OF COMMUNITY LEGAL EDUCA	ACTIVITY HOUR	S IN THE QUARTER:	1 4		
TOTAL ESTIMATED # OF COMMUNITY LEGAL ED			0		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno, Madera

Provider Contact Name: *kim Taing* Provider Contact Phone: *559-570-1230* Provider Contact Email: *kim@centralcallegal.org* 

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Total Unduplicated Client Count for Quarter: 104

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 432

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER						
CLIENT AGE		CLIENT RACE				
60-64:	35	Two or More Races:	18			
65-74:	55	Caucasian:	49			
75-84:	10	African American:	16			
85+:	4	Native American/Native Alaskan:	4			
Client Declined to Provide Information:	0	Asian/Pacific Islander				
Total:	104	Asian Indian:	0			
CLIENT GENDER		Cambodian:	0			
Male:	53	Chinese:	0			
Female:	51	Filipino:	0			
Client Declined to Provide Information:	0	Japanese:	0			
Total:	104	Korean:	0			
OTHER CLIENT CHARACTERISTICS		Laotian:	0			
Frail/Disabled:	0	Vietnamese:	0			
Homebound:	0	Guamanian:	0			
Lives Alone:	50	Hawaiian:	0			
Institutionalized:	0	Samoan:	0			
Suspected Victim of Elder Abuse/Exploitation:	1	Other Asian/Pacific Islander:	4			
Limited English:	0	Race Unknown/Some Other Race:	10			
Rural:	0	Client Declined to Provide Information:	3			
Greatest Economic Need (Minority):	49	Total:	104			
Greatest Economic Need (Non-Minority):	44					
Greatest Economic Need (Minority Status Unknown	wn): 10					

Fiscal Year: 2014-2015

Quarter: 3

PSA: 14 AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff AAA Contact Phone: 559-600-4405 AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services, Inc. County(ies): Fresno, Madera

Provider Contact Name: kim Taing Provider Contact Phone: 559-570-1230 Provider Contact Email: kim@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Coc	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	4	2	2	0
A3. Other Consumer/Finance:	5	2	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	1	1	0
C3. Other Family:	5	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	33	15	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	3	2	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	2	1

Fiscal Year: 2014-2015

PSA: 14 AAA Name: Fresno-Madera Area Ager	ncy on Aging			
AAA Contact Name: Adam Vinogradoff	AAA Contact Phone:	<i>559-600-4405</i>	AAA Conta	act Email: avinogradoff@fmaaa.org
Provider Name: Central California Legal Services, Inc.		County(ies):	Fresno, Madera	
Provider Contact Name: kim Taing	Provider Contact Pho	one: <i>559-570-1230</i>	Provider C	ontact Email: kim@centralcallegal.org
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	0	5	3	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	7	0	0
TOTAL CASES OPENED IN QUARTER: 1	04 TOTAL CAS	ES CLOSED IN QU	ARTER BY CASE CLOS	SED CODE
	TOTAL COUN AND ADVI	-	LIMITED TOTAL I ERVICES REPRESEN	
		55	29	2
TOTAL ESTIMATED CASE WORK HOURS SPEN	T: 432			
OUTREACH/COMMU	NITY EDUCATION ACT	TIVITIES DATA		
			_	
TOTAL # OF SPECIAL OUTREACH AC			0	
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY	HOURS IN THE QUAR	TER:	0	
TOTAL # OF COMMUNITY LEGAL EDUCATION PRO	GRAMS IN THE QUAR	TER:	<u> </u>	
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION			0	

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Phillips AAA Contact Phone: (559) 624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: central california legal servicse, inc.

Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Tulare

61

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 253

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 29 Two or More Races: 65-74: 31 Caucasian: 51 75-84: African American: 11 9 85+: Native American/Native Alaskan: 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 75 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 31 Chinese: Female: 44 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 75 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 35 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 7 0 Limited English: 4 Race Unknown/Some Other Race: 14 Client Declined to Provide Information: Rural: 3 0 Greatest Economic Need (Minority): 37 Total: 75 Greatest Economic Need (Non-Minority): 25 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15 AAA Name: CSET

AAA Contact Name: Marla Phillips AAA Contact Phone: (559) 624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: central california legal servicse, inc. County(ies): Tulare

Provider Contact Name: Lily Yan Provider Contact Phone: (559) 733-8770 Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	10)		ES CLOSED IN QUART d by Case Closing Code & I	
(Total Gases Opened by Legal Froblem God		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	1	5	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	8	1		0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	31	15	7	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	1	1	0	0
INCOME MAINTENANCE				
F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	1

Fiscal Year: 2014-2015

PSA: 15	AAA Name: CS	SET									
AAA Contact Na	me: <i>Marla Phillips</i>			AAA C	Contact Phone	e: <i>(559) 62</i>	24-8084		AAA Contac	t Email: <i>mp</i>	hillip@tularehhsa.org
Provider N	lame: central californ	ia legal servi	cse, inc.			Co	unty(ies): Tu	ılare			
Provider C	ontact Name: Lily Yan			Provid	er Contact Ph	none: <i>(559)</i>	733-8770		Provider Cor	ntact Email	: lyan@centralcallegal.org
INDIVIDUAL RIGH	ITS										
G1. Immig	ration/Naturalization:		0			0		0		0	
G2. Elder A	Abuse/Neglect/Exploitation	on:	7			1		4		0	
G3. Other 1	Individual Rights:		0			0		0		0	
MISCELLANEOUS	S										
H1. Estate	Planning/Wills/Trusts:		21			2		9	J	0	
H2. Advand	ce Health Care Directives	s (AHCD):	14			0		2		0	
H3. Financi	ial Powers of Attorney:		11			0		1		0	
H4. Other	Miscellaneous:		0			0		0		0	
TO	TAL CASES OPENED I	N QUARTER:	105	5	TOTAL CA	SES CLOS	ED IN QUART	ER BY C	ASE CLOSE	D CODE	
					TOTAL COU AND AD		TOTAL LIMITADD. SERVI		TOTAL LE REPRESENT		
						24		35		2	
т	OTAL ESTIMATED CAS	E WORK HO	URS SPENT:		248						
		OUTREAC	H/COMMUN	ITY ED	UCATION AC	TIVITIES D	)ATA				
					L OUTREAC						
Data	Location				IL OUTHEAC				Est # of	Est.	
Date	(If Applicable)	Type of Ot	utreach Activi	ıy		Outreach	argeted By		People Reached	Hours	
3/20/15	porterville seniors center	estate/inc	apacity plann	ing pres	sentation	porterville	e area seniors		30	5	
	TOTAL # OF SI	PECIAL OUTE	REACH ACTI	VITIES	IN THE QUA	RTER:	1				
TOTAL EST	IMATED # OF SPECIA						5				
					0.07.		J				
TOTA	L # OF COMMUNITY L	EGAL EDUCA	ATION PROG	RAMS	IN THE QUA	RTER:	0				
TOTAL ESTIM	IATED # OF COMMUNI	TY LEGAL EI	DUCATION H	OURS	IN THE QUA	RTER: 🔚	0				

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, inc.

Provider Contact Phone: 559-802-1134 Provider Contact Email: Iyan@centralcallegal.org

County(ies): Kings

Total Unduplicated Client Count for Quarter: 28

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 78

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 9 Two or More Races: 65-74: 10 Caucasian: 19 75-84: African American: 9 3 85+: Native American/Native Alaskan: 0 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 28 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 6 Chinese: Female: 22 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 28 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 12 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 14 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 3 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 28 12 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 15 AAA Name: CSET

Provider Contact Name: Lily Yan

AAA Contact Name: Marla Phillips AAA Contact Phone: 559-624-8084 AAA Contact Email: mphillip@tularehhsa.org

Provider Name: Central California Legal Services, inc.

County(ies): Kings

Provider Contact Phone: 559-802-1134

Provider Contact Email: Iyan@centralcallegal.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		EES CLOSED IN QUAR ed by Case Closing Code &	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	3	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	3	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	0	1	0
E3. Other Housing:	0	0	2	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

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PSA: 15	AAA Name: CSI	<b>≣</b> T									
AAA Contact Nam	ne: <i>Marla Phillips</i>			AAA C	Contact Phone	: <i>559-624</i>	-8084		AAA Contact	t Email: <i>mp</i>	hillip@tularehhsa.org
Provider Na	ame: Central Californi	ia Legal Ser	vices, inc.			Co	unty(ies): King	gs			
Provider Cor	ntact Name: Lily Yan			Provid	ler Contact Ph	none: <i>559-8</i>	02-1134		Provider Cor	ntact Email:	lyan@centralcallegal.org
INDIVIDUAL RIGHT	rs										
G1. Immigra	tion/Naturalization:			)		0		0		0	
G2. Elder Ab	ouse/Neglect/Exploitation	ո:		)		0		1		0	
G3. Other In	ndividual Rights:			)		0		0		0	
MISCELLANEOUS				_							
H1. Estate P	lanning/Wills/Trusts:			7		1		3		0	
H2. Advance	Health Care Directives	(AHCD):	4	1		0		0		0	
H3. Financia	I Powers of Attorney:			5		0		0		0	
H4. Other M	iscellaneous:		1			0		0		0	
тоти	AL CASES OPENED IN	QUARTER:	4	0	TOTAL CAS	SES CLOS	ED IN QUARTE	R BY C	ASE CLOSE	D CODE	
					TOTAL COU AND ADV	_	TOTAL LIMITE ADD. SERVICE		TOTAL LE		
						6		12		0	
тот	TAL ESTIMATED CASE	WORK HO	URS SPENT	: [	73						
		OUTREAC	:H/COMMUN	IITY ED	UCATION AC	TIVITIES D	ΑΤΑ				
					AL OUTREAC						
Data	Location				AL OUTREAC				Fot # of	□ c+	
Date	(If Applicable)	rype or Ot	utreach Activ	піу		Outreach	argeted By		Est # of People Reached	Est. Hours	
1/29/15	hanford pentecostal church of god	tabled at I	nomeless out	treach			o are homeless, seniors in Kings	county	40	5	
	TOTAL # OF SPI	ECIAL OUTF	REACH ACT	IVITIES	IN THE QUAI	RTER:	1				
TOTAL ESTIN	MATED # OF SPECIAL						5				
							3				
TOTAL	# OF COMMUNITY LE	GAL EDUCA	ATION PRO	GRAMS	IN THE QUAI	RTER:	0				
TOTAL ESTIMA	TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:  TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:  0										

Fiscal Year: 2014-2015

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3 **PSA: 16** AAA Name: Eastern Sierra Area Agency on Aging (ESAAA) AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us AAA Contact Name: Marilyn Mann Provider Name: California Indian Legal Services County(ies): Inyo, Mono Provider Contact Name: Dorothy Alther Provider Contact Phone: (760) 746-8941 x122 Provider Contact Email: Total Unduplicated Client Count for Quarter: 3 Total Cases Closed in Quarter: 4 Total Units of Service for Quarter (Unit=1 Hour): 36 **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 0 Two or More Races: 65-74: 1 Caucasian: 3 75-84: African American: 1 0 85+: Native American/Native Alaskan: 1 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: Asian Indian: **CLIENT GENDER** Cambodian: Male: Chinese: Female: 1 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 0 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 0 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 3 Greatest Economic Need (Minority): Total: 0 Greatest Economic Need (Non-Minority): 0

0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 16 AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann AAA Contact Phone: (760) 872-1727 AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services County(ies): Inyo, Mono

Provider Contact Name: *Dorothy Alther* Provider Contact Phone: *(760)* 746-8941 x122 Provider Contact Email:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)		ES CLOSED IN QUART d by Case Closing Code & I	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

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PSA: 16 AAA Name: Eastern Sierra Area Agency	on Aging (ESAAA)			
AAA Contact Name: Marilyn Mann	AAA Contact Phone: (760) 8	72-1727	AAA Contact Email: mn	nann@inyocounty.us
Provider Name: California Indian Legal Services	Co	ounty(ies): Inyo, Mon	0	
Provider Contact Name: Dorothy Alther	Provider Contact Phone: (760)	) 746-8941 x122	Provider Contact Email:	
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization: 0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation: 0	0	0	0	
G3. Other Individual Rights: 0	0	0	0	
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1	2	0	
H2. Advance Health Care Directives (AHCD):		1	0	
H3. Financial Powers of Attorney:	0	0	0	
H4. Other Miscellaneous:	0	0	0	
TOTAL CASES OPENED IN QUARTER:	TOTAL CASES CLOS	SED IN QUARTER BY (	CASE CLOSED CODE	
,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
	AND ADVICE	ADD. SERVICES	REPRESENTATION	
	1	3	0	
TOTAL ESTIMATED CASE WORK HOURS SPENT:	28			
OUTREACH/COMMUNI	ITY EDUCATION ACTIVITIES	DATA		
INFORMATION ON S	SPECIAL OUTREACH ACTIVIT	TES		
Date Location Type of Outreach Activity		argeted By	Est # of Est.	
(If Applicable)	Outreach		People Hours Reached	
2/11/2015   Lone Pine Senior   Dissemination of materi	ial & handouts Seniors		20 2	
1	_			
TOTAL # OF SPECIAL OUTREACH ACTIV		1		
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY H	OURS IN THE QUARTER:	2		
INFORMATION ON COMMUNITY L	EGAL EDUCATION PROGRA	MS/ACTIVITIE		
Date Location Topic (If Applicable)	Targeted	Audience	Est # of Est. Participants Hours	
2/11/2015 Lone Pine Senior Senior Scams Financial Center	Abuse Seniors		8 6	
TOTAL # OF COMMUNITY LEGAL EDUCATION PROG	RAMS IN THE QUARTER:	1		
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION H		6		

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: SLO Legal Alternative, Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: **Not Provided** Provider Contact Phone: **Not Provided** Provider Contact Email: **Not Provided** 

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 48

Total Units of Service for Quarter (Unit=1 Hour): 355

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 5 60-64: Two or More Races: 65-74: 38 Caucasian: 64 75-84: African American: 34 0 85+: Native American/Native Alaskan: 14 Asian/Pacific Islander Client Declined to Provide Information: 2 Total: 93 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 64 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 93 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 9 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 17 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 0 Limited English: 0 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 21 25 Greatest Economic Need (Minority): Total: 0 93 Greatest Economic Need (Non-Minority): 8 Greatest Economic Need (Minority Status Unknown): 14

Fiscal Year: 2014-2015

Quarter: 3

PSA: 17 AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman AAA Contact Phone: 805925-9554 AAA Contact Email: seniors@kcbx.net

Provider Name: SLO Legal Alternative, Senior Legal Services Project County(ies): San Luis Obispo

Provider Contact Name: *Not Provided* Provider Contact Phone: *Not Provided* Provider Contact Email: *Not Provided* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	de)		ES CLOSED IN QUART d by Case Closing Code & L	
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			,	
A1. Bankruptcy/Debt Collection:	9	4	0	0
A2. Contracts/Warranties:	8	2	0	1
A3. Other Consumer/Finance:	1	1	3	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	8	5	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	6	3	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

Fiscal Year: 2014-2015

Provider Name: SLO Legal Alt Provider Contact Name: Not Pro	AAA Contact Name: joyce ellen lippman  Provider Name: SLO Legal Alternative, Senior Legal Senior			Contact Phone	. 003923 <b>-</b>	9334	70010011100	a Eman. <b>Ser</b>	niors@kcbx.net
Provider Contact Name: Not Pro	ernative, Seni	ior Legal	Services F	Project	Co	unty(ies): San Luis	Obispo		
	vided		Provid	der Contact Pl	hone: <i>Not P</i>	rovided	Provider Co	ntact Email:	Not Provided
VIDUAL RIGHTS									
G1. Immigration/Naturalization:			0		0	0		0	
G2. Elder Abuse/Neglect/Exploitat	ion:		4		1	1		1	
G3. Other Individual Rights:			2		0	1		0	
CELLANEOUS									
H1. Estate Planning/Wills/Trusts:			7		4	1		0	
H2. Advance Health Care Directive	es (AHCD):		8		1	5		0	
H3. Financial Powers of Attorney:			23		0	4		0	
H4. Other Miscellaneous:			12		6	1		0	
	IN OUADTED			TOTAL CA	SES CLOS	ED IN QUARTER BY	CASE CLOSE	ED CODE	
TOTAL CASES OPENED	IN QUARTER:		93						
TOTAL CASES OPENED	IN QUARTER:		93	TOTAL COL	UNSEL	TOTAL LIMITED	TOTAL LE		
TOTAL CASES OPENED  TOTAL ESTIMATED CA		,			UNSEL	TOTAL LIMITED ADD. SERVICES	REPRESENT		
	SE WORK HO	URS SPE	ENT: TOTAL	TOTAL COL AND AD	UNSEL VICE 27	ADD. SERVICES  18	REPRESENT	ATION	
TOTAL ESTIMATED CA	SE WORK HO  OUTREAC	URS SPE	ENT:   MUNITY ED	TOTAL COL AND AD	UNSEL VICE 27 CTIVITIES DE CH ACTIVITI	ADD. SERVICES  18  ATA  ES	REPRESENT	TATION 3	
	SE WORK HO	URS SPE	ENT:   MUNITY ED	TOTAL COL AND AD	UNSEL VICE 27	ADD. SERVICES  18  ATA  ES	REPRESENT	ATION	
TOTAL ESTIMATED CA	OUTREAC INFORM Type of O	CH/COMN MATION ( utreach A	ENT:   MUNITY ED	TOTAL COL AND AD	CTIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES  18  ATA  ES	Est # of People	Est. Hours	
Date Location (If Applicable)  01/13/2015 Department of Socia	OUTREAC INFORM Type of Ot	CH/COMN MATION ( utreach A	ENT:   MUNITY ED	350 DUCATION AC	CTIVITIES D CH ACTIVITI Groups Ta Outreach	ADD. SERVICES  18  ATA  ES  argeted By  rkers, IHSS Workers	Est # of People Reached	Est. Hours	
Date Location (If Applicable)  Department of Social Services	OUTREAC INFORM Type of Or I What SLS	MATION O utreach A P Does ntime Kiwa we serve What the	IUNITY ED ON SPECIA	350  OUCATION AC  AL OUTREAC  SLSP does	UNSEL VICE  27  CTIVITIES D  CH ACTIVITI  Groups Ta Outreach  Social Wo	ADD. SERVICES  18  ATA  ES  argeted By  rkers, IHSS Workers	Est # of People Reached	Est. Hours	

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy AAA Contact Phone: (805) 477-7305 AAA Contact Email: Christine\_voth@ventura.org

Provider Name: Grey L:aw of Ventura County, Inc. County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: *805-658-2266* Provider Contact Email: *msw98488@aol.com* 

Total Unduplicated Client Count for Quarter: 313

Total Cases Closed in Quarter: 313

Total Units of Service for Quarter (Unit=1 Hour): 412

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 48 Two or More Races: 25 65-74: 108 Caucasian: 219 75-84: African American: 112 10 85+: Native American/Native Alaskan: 45 4 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 313 Asian Indian: 5 **CLIENT GENDER** Cambodian: 0 Male: 122 Chinese: 7 Female: 191 Filipino: 11 Client Declined to Provide Information: 0 Japanese: 5 Total: 313 Korean: 6 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 81 Vietnamese: 0 Homebound: 9 Guamanian: 0 Lives Alone: Hawaiian: 181 Institutionalized: Samoan: 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 6 0 Limited English: 101 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 81 12 Greatest Economic Need (Minority): Total: 313 121 Greatest Economic Need (Non-Minority): 99 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 18 AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy AAA Contact Phone: (805) 477-7305 AAA Contact Email: Christine\_voth@ventura.org

Provider Name: Grey L:aw of Ventura County, Inc. County(ies): Ventura

Provider Contact Name: *Mike Williams* Provider Contact Phone: *805-658-2266* Provider Contact Email: *msw98488@aol.com* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	e)		ES CLOSED IN QUAR d by Case Closing Code &	- <del></del>
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	7	7	0	0
A3. Other Consumer/Finance:	88	81	7	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	46	44	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	15	15	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	23	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	6	1	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	30	28	1	1
F2. Supplemental Security Income (SSI):	21	21	0	0
F3. Pensions/Retiree Benefits:	19	19	0	0
F4. Other Income Maintenance:	0	0	0	0

Fiscal Year: 2014-2015

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AA Contact Nar	me: <i>Brian Murphy</i>		AAA	Contact Phone: (805) 47	77-7305	AAA Contact Email: Ch	ristine_voth@ventura.org
Provider N	lame: Grey L:aw of Vo	entura County, In	c.	Co	unty(ies): Ventura		
Provider Co	ontact Name: <i>Mike Will</i>	liams	Provi	der Contact Phone: 805-6	658-2266	Provider Contact Email:	msw98488@aol.com
IVIDUAL RIGH	ITS						
G1. Immigr	ration/Naturalization:		0	0	0	0	
G2. Elder A	Abuse/Neglect/Exploitation	on:	0	0	0	0	
G3. Other I	Individual Rights:		0	0	0	0	
CELLANEOUS	S						
H1. Estate	Planning/Wills/Trusts:		19	19	0	0	
H2. Advanc	ce Health Care Directives	s (AHCD):	0	0	0	0	
H3. Financi	ial Powers of Attorney:		38	38	0	0	
H4. Other N	Miscellaneous:		0	0	0	0	
TOT	TAL CASES OPENED II	N QUARTER:	313	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
				TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
				AND ADVICE	ADD. SERVICES	REPRESENTATION	
				301	11	] 1	
TC	OTAL ESTIMATED CAS	E WORK HOURS	SPENT:	396			
		OUTREACH/C	OMMUNITY EI	DUCATION ACTIVITIES [	DATA		
	TOTAL # OF SF	PECIAL OUTREAG	CH ACTIVITIES	S IN THE QUARTER:	0		
TOTAL EST	MATED # OF SPECIAL	OUTREACH AC	TIVITY HOURS	S IN THE QUARTER:	0		
	INFORMA	ATION ON COMM	LINITY I FGAL	EDUCATION PROGRAM	/IS/ACTIVITIE		
Date	Location	Topic	011111 == 071=	Targeted		Est # of Est.	
Date	(If Applicable)	Торіо		raigotoa	rtadionoc	Participants Hours	
1/14/2015	Little House	LIFE class		Alzheime	r's Support	15 4	
1/26/2015	Simi Center	Life Class		General F	Public	28 4.5	
	0 0	Grey Law		Seniors, (	Caregivers	100 5	
2/18/2015	Cypress Place	Cicy Law					

17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

**CLIENT ETHNICITY** 

Hispanic/Latino:

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: (213) 738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 164

Total Cases Closed in Quarter: 168

Total Units of Service for Quarter (Unit=1 Hour): 2194

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	30	Two or More Races:	3		
65-74:	59	Caucasian:	108		
75-84:	51	African American:	32		
85+:	24	Native American/Native Alaskan:	0		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	164	Asian Indian:	0		
CLIENT GENDER		Cambodian:	0		
Male:	48	Chinese:	1		
Female:	116	Filipino:	0		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	164	Korean:	0		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	84	Vietnamese:	0		
Homebound:	4	Guamanian:	0		
Lives Alone:	68	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	16	Other Asian/Pacific Islander:	7		
Limited English:	40	Race Unknown/Some Other Race:	12		
Rural:	0	Client Declined to Provide Information:	1		
Greatest Economic Need (Minority):	55	Total:	164		
Greatest Economic Need (Non-Minority):	45				
Greatest Economic Need (Minority Status Unknow	vn): 2				

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: (213) 738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	(0)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
(Total Gases Opened by Legal Problem Goo	(6)	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	13	6	1	1	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	2	1	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	7	5	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0	
C2. Conservatorship:	18	4	17	0	
C3. Other Family:	2	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	4	2	0	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	5	4	0	1	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	13	10	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	18	3	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	3	3	1	0	
F2. Supplemental Security Income (SSI):	8	3	3	1	
F3. Pensions/Retiree Benefits:	1	1	0	0	
F4. Other Income Maintenance:	3	2	0	0	

Fiscal Year: 2014-2015

PSA: 19 AAA Name: Community	y and Senior Services-	County of Los Angeles	4 <i>AA</i>			
AAA Contact Name: Anna Grigorian	AAA	Contact Phone: (213) 73	88-2629	AAA Contact Email: agi	rigorian@css.lacounty.gov	
Provider Name: Bet Tzedek		County(ies): Los Angeles				
Provider Contact Name: Sarah Jampol	Provi	der Contact Phone: (323)	648-4711	Provider Contact Email: sjampol@bettzedek.org		
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	3	1	3	1		
G3. Other Individual Rights:	9	0	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	39	34	9	0		
H2. Advance Health Care Directives (AHCD):	13	3	10	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	15	11	2	1		
TOTAL CASES OPENED IN QUART	TER: 184	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-	
		111	52	5		
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	2167				
OUTR	EACH/COMMUNITY E	DUCATION ACTIVITIES I	DATA			
					I	
TOTAL # OF SPECIAL O TOTAL ESTIMATED # OF SPECIAL OUTRE			0			
		EDUCATION PROGRAM	IS/ACTIVITIE			
Date Location Topic		Targeted		Est # of Est.		

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Es Participants Ho
01/13/2015	Not Provided	Pro Bono Presentation by Gibson Dunn Attorneys on ID Theft to Antelope Valley Senior Center residents at Skirball	Not Provided	55
01/29/2015	Not Provided	Presentation to consumers	Not Provided	20
03/02/2015	Not Provided	Community based presentation to individuals from Valley. Presentation provided by Sandy Samuels as a volunteer.	Not Provided	30
03/10/2015	Not Provided	Pro Bono Presentation to Skirball attendees by Greenberg Glusker attorneys on estate planning basics.	Not Provided	53

Fiscal Year: 2014-2015

Quarter: 3

PSA: 19 AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian AAA Contact Phone: (213) 738-2629 AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek County(ies): Los Angeles

Provider Contact Name: Sarah Jampol Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

01/31/2015 Not Provided	Presentation to tenant advocates on elder abuse and filing elder abuse restraining orders	Not Provided	50 1	Ī
02/28/2015 Not Provided	Presentation to potential volunteers regarding services provided to seniors for purposes of recruitment.	Not Provided	30 2	2
03/01/2015 Not Provided	Presentation to volunteers re: services provided for purposes of recruitment to provide services to senior clients.	Not Provided	12 2	2
03/04/2015 Not Provided	Centinella Hospital, 555 Hardy Street, Inglewood, CA	Not Provided	15 3	3
03/20/2015 Not Proivded	Pasadena Superior Court Resource Center	Not Provided	10 4	1
03/27/2015 Not Provided	Social Workers, Pasadena Pacific Clinic	Not Provided	15 5	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 27

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Not Provided AAA Contact Phone: Not Provided AAA Contact Email: Not Provided

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: *Irene Morales* Provider Contact Phone: *951-368-2540* Provider Contact Email: *imorales@icls.org* 

Total Unduplicated Client Count for Quarter: 214

Total Cases Closed in Quarter: 193

Total Units of Service for Quarter (Unit=1 Hour): 950

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: Two or More Races: 61 17 65-74: 83 Caucasian: 150 75-84: African American: 49 36 85+: Native American/Native Alaskan: 21 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 214 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 73 Chinese: Female: 141 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 214 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 79 Vietnamese: 0 Homebound: 3 Guamanian: 0 Lives Alone: Hawaiian: 117 Institutionalized: Samoan: 1 0 3 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 Limited English: 9 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 8 0 Greatest Economic Need (Minority): Total: 32 214 Greatest Economic Need (Non-Minority): 15 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 20 AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Not Provided AAA Contact Phone: Not Provided AAA Contact Email: Not Provided

Provider Name: Inland Counties Legal Services, Inc. County(ies): San Bernardino

Provider Contact Name: *Irene Morales* Provider Contact Phone: *951-368-2540* Provider Contact Email: *imorales@icls.org* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			·		
A1. Bankruptcy/Debt Collection:	21	13	3	0	
A2. Contracts/Warranties:	18	14	4	0	
A3. Other Consumer/Finance:	4	4	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	1	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13	2	3	0	
C2. Conservatorship:	2	1	0	0	
C3. Other Family:	3	2	2	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	5	0	0	
D2. Medicare:	0	1	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	52	20	12	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	5	3	0	
E3. Other Housing:	4	2	1	0	
INCOME MAINTENANCE					
F1. Social Security:	3	3	0	0	
F2. Supplemental Security Income (SSI):	7	4	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	5	3	2	0	

Fiscal Year: 2014-2015

AA Contact Name: Not Provided		AAA	Contact Phone: Not P	rovided	AAA Contact Email: No	t Provided
Provider Name: Inland Counties	Legal Services	s, Inc.	C	ounty(ies): San Berna	ardino	
Provider Contact Name: <i>Irene Morales</i>		Provi	Provider Contact Phone: 951-368-2540		Provider Contact Email	: imorales@icls.org
DIVIDUAL RIGHTS						
G1. Immigration/Naturalization:		0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	n: 🗀	0	0	0	0	r
G3. Other Individual Rights:	Г	2	1	1	0	,
SCELLANEOUS	_					
H1. Estate Planning/Wills/Trusts:		46	13	28	0	
H2. Advance Health Care Directives (	(AHCD):	12	3	14	0	r
H3. Financial Powers of Attorney:	Г	10	3	13	0	
H4. Other Miscellaneous:		4	4	0	0	
TOTAL CASES OPENED IN	OLIARTER: E	223	TOTAL CASES CLO	SED IN QUARTER BY (	CASE CLOSED CODE	-
TOTAL DAGES OF ENED IN	GUAITIEIT.	223	TOTAL CACLO OLO	OLD III GO/III LII D I 1	CASE CEOSED CODE	
TOTAL CAGES OF ENED IN	GOAITIEN.	223	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
TOTAL CAGES OF ENED IN	QUARTER.	223	TOTAL COUNSEL	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
			TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	-
TOTAL ESTIMATED CASE	WORK HOUR	S SPENT:	TOTAL COUNSEL AND ADVICE 103	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	- -
	WORK HOUR	S SPENT:	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES	TOTAL LIMITED ADD. SERVICES 87	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE	WORK HOUR OUTREACH/O	S SPENT: COMMUNITY EI	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVITIES	TOTAL LIMITED ADD. SERVICES  87  DATA TIES	TOTAL LEGAL REPRESENTATION	
	WORK HOUR	S SPENT: COMMUNITY EI	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVITIES	TOTAL LIMITED ADD. SERVICES  87  DATA  TIES  Targeted By	TOTAL LEGAL REPRESENTATION	
TOTAL ESTIMATED CASE  Date Location	WORK HOUR OUTREACH/O	S SPENT:  COMMUNITY EI  FION ON SPECI  each Activity	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVI  Groups Outreac	TOTAL LIMITED ADD. SERVICES  87  DATA  TIES  Targeted By	TOTAL LEGAL REPRESENTATION  3  Est # of Est. People Hours	
Date Location (If Applicable)  02/11/2015 Inland Empire United	WORK HOUR OUTREACH/G INFORMAT Type of Outre	S SPENT:  COMMUNITY EI  FION ON SPECI each Activity  ion Day	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVI  Groups Outreac	TOTAL LIMITED ADD. SERVICES  87  DATA  TIES  Targeted By h	TOTAL LEGAL REPRESENTATION  3  Est # of Est. People Hours Reached	
Date Location (If Applicable)    02/11/2015   Inland Empire United Way   3/27/2015   San Bernardino	WORK HOUR OUTREACH/O INFORMAT Type of Outre	S SPENT:  COMMUNITY EI  FION ON SPECI  each Activity  ion Day	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVI  Groups Outreac  Seniors  Seniors	TOTAL LIMITED ADD. SERVICES  87  DATA  TIES  Targeted By h  and non-seniors	TOTAL LEGAL REPRESENTATION  State of Est. People Hours Reached  50 8.7	
Date Location (If Applicable)    02/11/2015   Inland Empire United Way   3/27/2015   San Bernardino	WORK HOUR OUTREACH/ INFORMAT Type of Outre  211 Celebrati Community F	S SPENT: COMMUNITY EI FION ON SPECI Pach Activity  Fion Day  Fest  ACH ACTIVITIES	TOTAL COUNSEL AND ADVICE  103  937  DUCATION ACTIVITIES  AL OUTREACH ACTIVI  Groups Outreac  Seniors  Seniors  Sin the Quarter:	TOTAL LIMITED ADD. SERVICES  87  DATA  TIES  Targeted By h	TOTAL LEGAL REPRESENTATION  State of Est. People Hours Reached  50 8.7	

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Name: Deniece Berry AAA Contact Phone: (951) 867-3858 AAA Contact Email: dlberry@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C Morales Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 147

Total Units of Service for Quarter (Unit=1 Hour): 656

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER					
CLIENT AGE		CLIENT RACE			
60-64:	43	Two or More Races:	4		
65-74:	62	Caucasian:	121		
75-84:	37	African American:	13		
85+:	8	Native American/Native Alaskan:	4		
Client Declined to Provide Information:	0	Asian/Pacific Islander			
Total:	150	Asian Indian:	1		
CLIENT GENDER		Cambodian:	0		
Male:	58	Chinese:	1		
Female:	92	Filipino:	3		
Client Declined to Provide Information:	0	Japanese:	0		
Total:	150	Korean:	1		
OTHER CLIENT CHARACTERISTICS		Laotian:	0		
Frail/Disabled:	47	Vietnamese:	0		
Homebound:	2	Guamanian:	0		
Lives Alone:	71	Hawaiian:	0		
Institutionalized:	0	Samoan:	0		
Suspected Victim of Elder Abuse/Exploitation:	0	Other Asian/Pacific Islander:	0		
Limited English:	18	Race Unknown/Some Other Race:	1		
Rural:	60	Client Declined to Provide Information:	1		
Greatest Economic Need (Minority):	36	Total:	150		
Greatest Economic Need (Non-Minority):	25				
Greatest Economic Need (Minority Status Unknow	/n): 0				
CLIENT ETHNICITY					

Fiscal Year: 2014-2015

Quarter: 3

PSA: 21 AAA Name:

AAA Contact Name: Deniece Berry AAA Contact Phone: (951) 867-3858 AAA Contact Email: dlberry@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc. County(ies): Riverside

Provider Contact Name: Irene C Morales Provider Contact Phone: (951) 368-2540 Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			<u> </u>	
A1. Bankruptcy/Debt Collection:	12	10	1	1
A2. Contracts/Warranties:	14	9	3	1
A3. Other Consumer/Finance:	7	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	8	1	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	1	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	3	0	1
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	0	1	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	42	19	11	8
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	7	2	0
E3. Other Housing:	5	5	0	0
INCOME MAINTENANCE				
F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	10	7	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	7	0	3

Fiscal Year: 2014-2015

PSA: 21 AAA Name:							
AAA Contact Name: Deniece Berry	AAA C	Contact Phone: (951) 86	7-3858	AAA Contact Email: dlb	erry@co.riverside.ca.us		
Provider Name: Inland Counties Legal Serv	rices, Inc.	Co	unty(ies): Riverside				
Provider Contact Name: Irene C Morales	Provid	er Contact Phone: (951)	368-2540	Provider Contact Email:	imorales@icls.org		
INDIVIDUAL RIGHTS							
G1. Immigration/Naturalization:	0	0	0	0			
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0			
G3. Other Individual Rights:	1	0	1	0			
MISCELLANEOUS							
H1. Estate Planning/Wills/Trusts:	25	13	9	0			
H2. Advance Health Care Directives (AHCD):	3	2	1	0			
H3. Financial Powers of Attorney:	2	1	0	0			
H4. Other Miscellaneous:	2	0	1	0			
TOTAL CASES OPENED IN QUARTER	159	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE			
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION			
		97	35	15			
TOTAL ESTIMATED CASE WORK HO	OURS SPENT:	656					
OUTREA	CH/COMMUNITY ED	UCATION ACTIVITIES D	DATA				
TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:							
TOTAL ESTIMATED # OF SPECIAL OUTREAC	TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:						
TOTAL # OF COMMUNITY LEGAL EDUC	ATION PROGRAMS	IN THE QUARTER:	0				
TOTAL ESTIMATED # OF COMMUNITY LEGAL E	DUCATION HOURS	IN THE QUARTER:	0				

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: (714) 480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County County(ies): Orange

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 668

Total Cases Closed in Quarter: 618

Total Units of Service for Quarter (Unit=1 Hour): 1645

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 223 Two or More Races: 65-74: 278 Caucasian: 453 75-84: African American: 118 43 85+: Native American/Native Alaskan: 49 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 668 Asian Indian: 0 **CLIENT GENDER** Cambodian: 1 Male: 271 Chinese: 11 Female: 397 Filipino: 12 Client Declined to Provide Information: 0 Japanese: 1 Total: 668 Korean: 6 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 0 Vietnamese: 31 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 432 0 Institutionalized: Samoan: 19 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 4 Limited English: 87 Race Unknown/Some Other Race: 93 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 165 668 Greatest Economic Need (Non-Minority): 116 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: (714) 480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	88	56	26	0	
A2. Contracts/Warranties:	31	27	1	0	
A3. Other Consumer/Finance:	14	13	0	0	
EMPLOYMENT					
B1. Discrimination:	2	2	0	0	
B2. Other Employment:	38	33	4	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	51	37	5	1	
C2. Conservatorship:	15	8	3	3	
C3. Other Family:	22	16	4	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	28	21	7	0	
D2. Medicare:	19	12	6	0	
D3. Other Health/Community Based Care:	42	30	10	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	128	104	17	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	32	22	5	0	
E3. Other Housing:	22	20	1	0	
INCOME MAINTENANCE					
F1. Social Security:	16	11	3	0	
F2. Supplemental Security Income (SSI):	22	9	10	2	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2014-2015

AAA Contact Name: Helen Grange			Α	AAA Contact Phone: (714) 480-6482			AAA Contact E	Email: <i>hele</i>	en.grange@occr.ocgov.c
Provider Na	ame: Legal Aid So	ociety of Orange Co	ounty		Co	unty(ies): Orange			
Provider Contact Name: William Wise		Р	Provider Contact Phone: (714) 571-5244			Provider Contact Email: bwise@legal-aid.com			
DIVIDUAL RIGHT	TS								
G1. Immigra	ation/Naturalization:		0		0	0		0	
G2. Elder Ab	ouse/Neglect/Exploita	ation:	3		2	0		0	
G3. Other In	ndividual Rights:		13		9	2		0	
SCELLANEOUS									
H1. Estate P	Planning/Wills/Trusts:	: [	35		33	0		0	
H2. Advance	e Health Care Directiv	ves (AHCD):	14		12	2		0	
H3. Financia	I Powers of Attorney	/: <u> </u>	0		0	0		0	
H4. Other M	liscellaneous:	Г	31		13	1		13	
TOTA	AL CASES OPENED	O IN QUARTER:	667	TOTA	L CASES CLOS	ED IN QUARTER BY (	CASE CLOSED	CODE	
		·		TOTAL COUNSEL TOTAL LIMITED			TOTAL LEGAL		
				ANL	ADVICE	ADD. SERVICES	REPRESENTA	-	
				ANL	ADVICE 491			TION 20	
тот	TAL ESTIMATED CA	ASE WORK HOURS	S SPENT:	1605				-	
тот	TAL ESTIMATED CA			1605		107		-	
тот	TAL ESTIMATED CA	OUTREACH/0	COMMUNITY	1605	491	107		-	
	TAL ESTIMATED CA	OUTREACH/0	COMMUNITY	1605 / EDUCATIO	491 N ACTIVITIES E EACH ACTIVITI	107		-	
Date		OUTREACH/O	COMMUNITY	1605 / EDUCATIO	491 N ACTIVITIES E EACH ACTIVITI	DATA  DES	Est # of E	20	
Date	Location	OUTREACH/O	TION ON SPI ach Activity	1605 / EDUCATIO	491  N ACTIVITIES E  EACH ACTIVITI  Groups Ta	DATA  DES  argeted By	Est # of E	20 Est.	
Date 02/08/2015	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	COMMUNITY TON ON SP ach Activity	1605 / EDUCATIO	N ACTIVITIES DE EACH ACTIVITIES Groups To Outreach	DATA  JES  argeted By	Est # of E People H Reached	20 Est. Hours	
Date 02/08/2015 03/15/2015	Location (If Applicable)	OUTREACH/O INFORMAT Type of Outre	COMMUNITY TON ON SP ach Activity	1605 / EDUCATIO	N ACTIVITIES E EACH ACTIVITI Groups Ta Outreach Communi	DATA  JES  argeted By	Est # of E People H Reached	Est. Hours	
Date  02/08/2015  03/15/2015  03/15/2015	Location (If Applicable) Irvine Irvine	OUTREACH/O INFORMAT Type of Outre  Clinic in the P	COMMUNITY TION ON SPI ach Activity Park Park	1605 / EDUCATIO	N ACTIVITIES E EACH ACTIVITI Groups Ta Outreach Communi	DATA  JES  argeted By  ity	Est # of E People H Reached	Est. Hours	
Date  02/08/2015  03/15/2015  03/15/2015	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove	OUTREACH/O INFORMAT Type of Outre  Clinic in the F Clinic in the F Spring Event Annual Health	COMMUNITY TON ON SP ach Activity Park Park	1605 / EDUCATIO ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His	DATA  DES  argeted By  ity  spanic Community	Est # of People Reached  50 13 75	Est. Hours	
Date  02/08/2015  03/15/2015  03/15/2015  03/18/2015	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove  TOTAL # OF	OUTREACH/O INFORMAT Type of Outre  Clinic in the P Clinic in the P Spring Event Annual Health  SPECIAL OUTREA	COMMUNITY TION ON SPEACH ACTIVITY  Park Park The Fair  ACH ACTIVITY	1605  / EDUCATIO  ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His Seniors  QUARTER:	DATA  JES  argeted By  ity	Est # of People Reached  50 13 75	Est. Hours	
Date  02/08/2015  03/15/2015  03/15/2015  03/18/2015	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove	OUTREACH/O INFORMAT Type of Outre  Clinic in the P Clinic in the P Spring Event Annual Health  SPECIAL OUTREA	COMMUNITY TION ON SPEACH ACTIVITY  Park Park The Fair  ACH ACTIVITY	1605  / EDUCATIO  ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His Seniors  QUARTER:	DATA  DES  argeted By  ity  spanic Community	Est # of People Reached  50 13 75	Est. Hours	
Date  02/08/2015  03/15/2015  03/15/2015  03/18/2015	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove  TOTAL # OF	OUTREACH/O INFORMAT Type of Outre  Clinic in the P Clinic in the P Spring Event Annual Health  SPECIAL OUTREA	Park Park Cark Cark Cark Cark Cark Cark Cark C	1605 / EDUCATIO ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His Seniors  QUARTER:	DATA  DES  argeted By  ity  ity  spanic Community	Est # of People Reached  50 13 75	Est. Hours	
Date    02/08/2015   03/15/2015   03/15/2015   03/18/2015    TOTAL ESTIMA	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove  TOTAL # OF MATED # OF SPECI	OUTREACH/O INFORMAT Type of Outre  Clinic in the P Clinic in the P Spring Event Annual Health SPECIAL OUTREA	Park Park Cark Cark Cark Cark Cark Cark Cark C	1605 / EDUCATIO ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His Seniors  QUARTER:	DATA  JES  argeted By  Jity  Jity  Spanic Community  4  20  JIS/ACTIVITIE	Est # of People Reached  50 13 75 156	20 Est. Hours  6 6 4 4 4 Est.	
Date  02/08/2015 03/15/2015 03/15/2015 03/18/2015  TOTAL ESTIM	Location (If Applicable)  Irvine Irvine Santa Ana Garden Grove  TOTAL # OF MATED # OF SPECI	OUTREACH/O INFORMAT Type of Outre  Clinic in the P Clinic in the P Spring Event Annual Health SPECIAL OUTREACH ACT IAL OUTREACH ACT IMATION ON COMI	Park Park CH ACTIVITY CTIVITY HOL	1605 / EDUCATIO ECIAL OUTR	A91  N ACTIVITIES E  EACH ACTIVITI  Groups Ta Outreach  Communi  Communi  Latino/His Seniors  QUARTER:  QUARTER:	DATA  JES  argeted By  ity  ity  spanic Community  4 20  JS/ACTIVITIE  Audience	Est # of People Reached  50 13 75 156	20 Est. Hours  6 6 4 4 4 Est.	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 22 AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange AAA Contact Phone: (714) 480-6482 AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County C

Provider Contact Name: William Wise Provider Contact Phone: (714) 571-5244 Provider Contact Email: bwise@legal-aid.com

02/06/2015	Orange	Advanced Health Care Directives	Seniors	5	2
02/06/2015	Garden Grove	Advanced Directives	Seniors	69	2
02/09/2015	Irvine	Affordable Care Act	Community	16	3
03/12/2015	Santa Ana	Limited Conservatorships	Staff Advocates	12	5
03/27/2015	Santa Ana	Role of the CMC Ombudsman	HICAP	80	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 858-565-8772x208 Provider Contact Email: madhikari@seniorlaw-sd.

Total Unduplicated Client Count for Quarter: 809

Total Cases Closed in Quarter: 809

Total Units of Service for Quarter (Unit=1 Hour): 1138

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 157 Two or More Races: 65-74: 319 Caucasian: 625 75-84: African American: 233 50 85+: Native American/Native Alaskan: 3 100 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 809 Asian Indian: 2 **CLIENT GENDER** Cambodian: 0 Male: 229 Chinese: 9 Female: 580 Filipino: 16 Client Declined to Provide Information: Japanese: 6 Total: 809 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 422 Vietnamese: Homebound: Guamanian: 20 2 Lives Alone: Hawaiian: 544 Institutionalized: Samoan: 11 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 8 9 Limited English: 28 Race Unknown/Some Other Race: 2 Client Declined to Provide Information: Rural: 2 79 Greatest Economic Need (Minority): Total: 106 809 Greatest Economic Need (Non-Minority): 358 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY** Hispanic/Latino: 79

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *858-565-8772x208* Provider Contact Email: *madhikari@seniorlaw-sd.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	34	28	6	0	
A2. Contracts/Warranties:	81	65	16	0	
A3. Other Consumer/Finance:	36	29	7	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	9	8	1	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	27	25	2	0	
C2. Conservatorship:	6	5	1	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	22	21	1	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	116	93	23	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	46	42	4	0	
E3. Other Housing:	33	30	3	0	
INCOME MAINTENANCE					
F1. Social Security:	20	20	0	0	
F2. Supplemental Security Income (SSI):	9	6	3	0	
F3. Pensions/Retiree Benefits:	6	6	0	0	
F4. Other Income Maintenance:	12	9	3	0	

Fiscal Year: 2014-2015

Quarter: 3

AAA Contact Name: Marilyn Driscoll	AA	A Contact Phone: 858-505	AAA Contact Email: marilyn.driscoll@sdcounty.d		
Provider Name: Elder Law & Advocacy		Co	unty(ies): San Diego	)	
Provider Contact Name: Manoj Adhikari	Pro	ovider Contact Phone: <b>858-</b>	565-8772x208	Provider Contact Email:	madhikari@seniorlaw-sd.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	13	13	0	0	
G3. Other Individual Rights:	106	102	4	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	154	122	32	0	
H2. Advance Health Care Directives (AHCD):	6	1	5	0	
H3. Financial Powers of Attorney:	46	26	20	0	
H4. Other Miscellaneous:	26	26	0	0	
TOTAL CASES OPENED IN QUARTER:	809	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	
		678	131	0	

TOTAL ESTIMATED CASE WORK HOURS SPENT:

1123

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA							
	INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached				
1/21/15	Poway temple	Elder Law, Senior Legal Services Conservatorships, Wills, and Elder Abuse and Scams	Seniors 60+	11 4				
2/19/15	Escondido Senior Center	Wills, Trusts and Power of Attorney	Seniors 60+	13 5				
2/26/15	211 Headquarters	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	referal Specialists	5 2				
3/25/15	Naval Medical Center	Elder Law, Senior Legal Services Conservatorships, Wills and Elder Abuse and Scams	Seniors 60+	40 4				

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

Fiscal Year: 2014-2015

Quarter: 3

PSA: 23 AAA Name: Aging & Independence Services of San Diego Aging and Independence Services

AAA Contact Name: Marilyn Driscoll AAA Contact Phone: 858-505-6533 AAA Contact Email: marilyn.driscoll@sdcounty.ca

Provider Name: Elder Law & Advocacy County(ies): San Diego

Provider Contact Name: Manoj Adhikari Provider Contact Phone: 858-565-8772x208 Provider Contact Email: madhikari@seniorlaw-sd.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

0

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: (760) 339-6450 AAA Contact Email: karlaflores@imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *(858) 565-1392 x208* Provider Contact Email: *madhikari@seniorlaw-sd.* 

Total Unduplicated Client Count for Quarter: 39

Total Cases Closed in Quarter: 39

Total Units of Service for Quarter (Unit=1 Hour): 81

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 7 60-64: Two or More Races: 65-74: 18 Caucasian: 35 75-84: African American: 12 3 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 39 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 15 Chinese: Female: 24 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 39 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 24 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 26 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 30 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 39 0 Greatest Economic Need (Minority): Total: 39 33 Greatest Economic Need (Non-Minority): 6 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 24 AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Karla Flores AAA Contact Phone: (760) 339-6450 AAA Contact Email: karlaflores@imperial.ca.us

Provider Name: Elder Law & Advocacy County(ies): Imperial

Provider Contact Name: *Manoj Adhikari* Provider Contact Phone: *(858) 565-1392 x208* Provider Contact Email: *madhikari@seniorlaw-sd.* 

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			I	
A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
INCOME MAINTENANCE				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

Fiscal Year: 2014-2015

Quarter: 3

AAA Contact Name: Karla Flores	A	AA Contact Phone: (760) 33	89-6450	AAA Contact Email: kai	laflores@imperial.ca.us
Provider Name: Elder Law & Adv	ocacy	Co	unty(ies): Imperial		
Provider Contact Name: Manoj Adr	nikari Pi	rovider Contact Phone: (858)	565-1392 x208	Provider Contact Email:	madhikari@seniorlaw-sd.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation	: 1	0	1	0	
G3. Other Individual Rights:	0	0	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	11	7	4	0	
H2. Advance Health Care Directives (	(AHCD): 0	0	0	0	
H3. Financial Powers of Attorney:	5	3	2	0	
H4. Other Miscellaneous:	10	6	2	2	
TOTAL CASES OPENED IN	QUARTER: 39	TOTAL CASES CLOS	ED IN QUARTER BY (	CASE CLOSED CODE	
	,	TOTAL COUNSEL	TOTAL LIMITED	TOTAL LEGAL	
		AND ADVICE	ADD. SERVICES	REPRESENTATION	
	_	23	13	3	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	73			
	OUTREACH/COMMUNITY	EDUCATION ACTIVITIES I	DATA		
TOTAL # OF SPE	ECIAL OUTREACH ACTIVIT	TIES IN THE QUARTER:	0		
	OUTREACH ACTIVITY HO	JRS IN THE QUARTER: 🦳	0		
TOTAL ESTIMATED # OF SPECIAL			AC/ACTIVITIE		
	TION ON COMMUNITY LEG	SAL EDUCATION PROGRAM	IS/ACTIVITIE		
	TION ON COMMUNITY LEC Topic	GAL EDUCATION PROGRAM Targeted		Est # of Est.	
Date Location (If Applicable)		Targeted	Audience	Est # of Est. Participants Hours	
INFORMATE Date Location		Targeted Seniors 6	Audience		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

Total Unduplicated Client Count for Quarter: 230

Total Cases Closed in Quarter: 176

Total Units of Service for Quarter (Unit=1 Hour): 2420

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 50 Two or More Races: 65-74: 87 Caucasian: 137 75-84: African American: 47 53 85+: Native American/Native Alaskan: 0 46 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 230 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 83 Chinese: Female: 146 Filipino: Client Declined to Provide Information: 1 Japanese: 0 Total: 230 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 137 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 113 Institutionalized: 2 Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 12 6 Limited English: 78 Race Unknown/Some Other Race: 19 Client Declined to Provide Information: Rural: 0 8 Greatest Economic Need (Minority): Total: 84 230 Greatest Economic Need (Non-Minority): 67 Greatest Economic Need (Minority Status Unknown): 8 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	19	10	6	3	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	4	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	16	4	5	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	3	0	0	
C2. Conservatorship:	10	2	8	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	7	3	0	1	
D2. Medicare:	1	1	1	0	
D3. Other Health/Community Based Care:	5	3	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	40	18	7	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	28	0	1	
E3. Other Housing:	1	1	0	0	
INCOME MAINTENANCE					
F1. Social Security:	5	3	0	2	
F2. Supplemental Security Income (SSI):	24	9	2	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	3	0	0	

Fiscal Year: 2014-2015

Quarter: 3

AAA Name: City of Los Ai Francisco Guillermo Bet Tzedek It Name: Sarah Jampol/Jerry /Naturalization: /Neglect/Exploitation: dual Rights: alth Care Directives (AHCD): wers of Attorney: laneous: EASES OPENED IN QUARTER	AAA  Yu Prov  4 2 47 16 8 0 13	Contact Phone: 213-202  Covider Contact Phone: (323)  4  1  0  13  0  10	0 0 1 1 1 7 6 6 0 0	Provider Contact Email:	ncisco.guillermo@lacity.o
** Bet Tzedek  It Name: Sarah Jampol/Jerry  /Naturalization: /Neglect/Exploitation: dual Rights:  ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: **CASES OPENED IN QUARTER	7 Yu Prov	vider Contact Phone: (323)  4  1  0  13  3  TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	0 0 0 1 1 SED IN QUARTER BY COTAL LIMITED	Provider Contact Email:  0 0 0 0 0 0 0 0 0 0 CASE CLOSED CODE TOTAL LEGAL	
/Naturalization: /Neglect/Exploitation: dual Rights: ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	16 8 0	dider Contact Phone: (323)  4  1  0  13  3  10  TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	0 0 1 1 SED IN QUARTER BY COTAL LIMITED	Provider Contact Email:  0 0 0 0 0 0 0 CASE CLOSED CODE TOTAL LEGAL	: sjampol@bettzedek.org
/Naturalization: /Neglect/Exploitation: dual Rights: ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	16 8 0	13 3 0 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	0 0 0 0 0 0 0 CASE CLOSED CODE TOTAL LEGAL	: sjampol@bettzedek.org
/Neglect/Exploitation: dual Rights: ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	2 47 16 8 0	1 0 13 3 0 10 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	1 1 7 6 6 0 1 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
/Neglect/Exploitation: dual Rights: ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	2 47 16 8 0	1 0 13 3 0 10 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	1 1 7 6 6 0 1 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	
dual Rights:  ing/Wills/Trusts:  alth Care Directives (AHCD):  wers of Attorney:  laneous:  CASES OPENED IN QUARTER	16 8 0	13 3 0 10 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	7 6 0 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 0 0 0 CASE CLOSED CODE TOTAL LEGAL	
ing/Wills/Trusts: alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	16 8 0 13	13 3 0 10 TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	6 0 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 0 CASE CLOSED CODE TOTAL LEGAL	
alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	0 13	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	6 0 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 CASE CLOSED CODE TOTAL LEGAL	
alth Care Directives (AHCD): wers of Attorney: laneous: CASES OPENED IN QUARTER	0 13	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	6 0 1 SED IN QUARTER BY COTAL LIMITED	0 0 0 CASE CLOSED CODE TOTAL LEGAL	
wers of Attorney: laneous: CASES OPENED IN QUARTER	13	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	SED IN QUARTER BY C	0 0 0 CASE CLOSED CODE TOTAL LEGAL	
laneous:	13	TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	SED IN QUARTER BY C	ASE CLOSED CODE TOTAL LEGAL	
ASES OPENED IN QUARTE		TOTAL CASES CLOS TOTAL COUNSEL AND ADVICE	SED IN QUARTER BY C	CASE CLOSED CODE TOTAL LEGAL	
	R: 266	TOTAL COUNSEL AND ADVICE	TOTAL LIMITED	TOTAL LEGAL	
	_	AND ADVICE			1
	_		ADD. SERVICES	REPRESENTATION	
	_	122			-
			46	8	
ESTIMATED CASE WORK H	OURS SPENT:	2378			
OUTREA	ACH/COMMUNITY E	EDUCATION ACTIVITIES I	DATA		
INFOF	RMATION ON SPEC	CIAL OUTREACH ACTIVIT	ΠES		
ation Type of ( pplicable)	Outreach Activity	Groups T Outreach	Targeted By า	Est # of Est. People Hours Reached	
Pico Uni	ion Community Resou	urce Fair Not Provi	vided	50 3.8	
TOTAL # OF SPECIAL OUT	TREACH ACTIVITIE	S IN THE QUARTER:	1		
		_			
			•		
ation Topic	COMMONTT LEGAL			Est # of Est.	
			rided	26 2	
p	INFORMATION ON (ation Topic oplicable)  Provided [Pro Boil	INFORMATION ON COMMUNITY LEGA ation Topic plicable)  Provided [Pro Bono] Skirball presenta by solo Sam Lucas to Canog	ration Topic Targeted plicable)  Provided [Pro Bono] Skirball presentation on AHCD by solo Sam Lucas to Canoga Park senior	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE  ation Topic Targeted Audience uplicable)  Provided [Pro Bono] Skirball presentation on AHCD Not Provided	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE  ation Topic Targeted Audience Est # of Est. Participants Hours  Provided [Pro Bono] Skirball presentation on AHCD by solo Sam Lucas to Canoga Park senior [Provided 26 2

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

01/09/2015	Not Provided	Presentation to survivors in Santa Monica re: BT services and protecting public beneifts from being impacted by reparations	Not Provided	30	4
01/17/2015	Not Provided	Title: What You Need to Know About Income Taxes: A DACA Survival Guide. Provided 30 minute presentation for DACA recipients about what they should know about filing taxes, and chnages to make once they receive a Social Security number. Also provided individual counseling for attendees with specific questions.	Not Provided	9	6
02/03/2015	Not Provided	[Pro Bono] Presentation by MWE pro bono attorneys to Skirball attendees on POAs	Not Provided	34	1.5
02/09/2015	Not Provided	South Central Regional Center - Parent Advisory Board, 650 W. Adams Blvd., Los Angeles, CA 90007	Not Provided	15	5
03/03/2015	Not Provided	[Pro Bono] ID Theft presentation by MTO attorney to Skirball attendees	Not Provided	43	0
03/06/2015	Not Provided	"Know your employment rights" presentation at CARECEN Day Labor	Not Provided	7	1
03/13/2015	Not Provided	Not Provided	Not Provided	50	0
03/13/2015	Not Provided	[Pro Bono] Presentation by Gibson Dunn to Affordable Living for the Aging group on Advance Health Care Directives	Not Provided	12	2
01/08/2015	Not Provided	Los Angeles County Probate Bar, Stanley Mosk Courthouse	Not Provided	50	4
01/24/2015	Not Provided	"California Employment Law 101" presentation to Justice Corps staff and volunteers from L.A. County Superior Court	Not Provided	40	1.5
02/27/2015	Not Provided	Panel presentation "The Changing Face of Employment" at Los Angeles Public Interest Law Journal's symposium, "A Tale of Two Cities: Exploring the Causes and Consequences of Increasing Economic Disparities in Los Angeles"	Not Provided	50	1.5
03/26/2015	Not Provided	Holocaust Survivors Justice Network conference call - training for attorneys and social workers	Not Provided	3	1

Fiscal Year: 2014-2015

Quarter: 3

PSA: 25 AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo AAA Contact Phone: 213-202-5622 AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek County(ies): Los Angeles (City)

Provider Contact Name: Sarah Jampol/Jerry Yu Provider Contact Phone: (323) 648-4711 Provider Contact Email: sjampol@bettzedek.org

38

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: 707-995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

62

Total Unduplicated Client Count for Quarter: 61

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour): 238

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 21 Two or More Races: 65-74: 29 Caucasian: 48 75-84: African American: 9 0 85+: Native American/Native Alaskan: 2 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 61 Asian Indian: **CLIENT GENDER** Cambodian: 0 Male: 24 Chinese: Female: 37 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 61 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 49 Vietnamese: 0 Homebound: Guamanian: 2 0 Lives Alone: Hawaiian: 32 Institutionalized: Samoan: 1 2 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 Limited English: 3 Race Unknown/Some Other Race: Client Declined to Provide Information: Rural: 61 6 Greatest Economic Need (Minority): Total: 1 61 Greatest Economic Need (Non-Minority): 34 Greatest Economic Need (Minority Status Unknown):

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: 707-995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Co	ode)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			-		
A1. Bankruptcy/Debt Collection:	0	0	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	7	2	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	1	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	6	6	1	1	
D2. Medicare:	5	3	0	0	
D3. Other Health/Community Based Care:	1	2	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	21	16	2	1	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	1	0	0	
E3. Other Housing:	10	12	0	0	
INCOME MAINTENANCE					
F1. Social Security:	2	1	1	0	
F2. Supplemental Security Income (SSI):	5	2	2	0	
F3. Pensions/Retiree Benefits:	1	0	0	0	
F4. Other Income Maintenance:	1	2	0	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26 AAA Name:	AAA of Mendocin	o and Lake Coun	ties					
AA Contact Name: Michelle Dol	by	AAA C	ontact Phone	e: <b>707-995</b>	-4660	AAA Contact	Email: <i>md</i>	olby@dss.co.lake.ca.u
Provider Name: Legal Servi	ices of Northern CA	1		Co	unty(ies): <i>Mendocin</i>	o, Lake		
Provider Contact Name: Ange	elica M. Millan	Provide	er Contact P	hone: <b>707-5</b>	13-1023	Provider Con	tact Email:	amillan@lsnc.net
DIVIDUAL RIGHTS								
G1. Immigration/Naturalization	: <u>[</u>	0		0	0		0	
G2. Elder Abuse/Neglect/Explo	itation:	4		4	1		0	
G3. Other Individual Rights:	[I	0		0	0		0	
SCELLANEOUS	_							
H1. Estate Planning/Wills/Trus	ts:	0		0	0		0	
H2. Advance Health Care Direc	tives (AHCD):	0		0	0		0	
H3. Financial Powers of Attorne	ey:	1		1	0		0	
H4. Other Miscellaneous:	Г	0		0	0		0	
TOTAL CASES OPEN	ED IN QUARTER:	69	TOTAL CA	SES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
			TOTAL CO		TOTAL LIMITED ADD. SERVICES	TOTAL LEG		
				52	8		2	
TOTAL ESTIMATED	CASE WORK HOUF	RS SPENT:	217					
	OUTREACH	COMMUNITY ED	LICATION AC	TIVITIES F	ΔΤΔ			
Data Lagation		TION ON SPECIA	LOUTHEAC			Fot # of	□ ct	
Date Location (If Applicable)	Type of Outr	each Activity		Outreach	argeted By		Est. Hours	
2/17/2015 Clearlake Oaks	Presentation about our se	to senior commur ervices	nity center	Seniors		10	4	
3/16/2015 Lucerne Senior	Presentation staff	to seniors and me	eting with	Seniors a Providers	nd Senior Staff Service	25	5	
3/23/2015 Lakeport Senior Center	Presentation our services	to senior center s	taff about	Senior Se	rvice Provider	2	3	
TOTAL # O	F SPECIAL OUTRE	ACH ACTIVITIES	IN THE QUA	RTER:	3			
TOTAL ESTIMATED # OF SPE	CIAL OUTREACH A	CTIVITY HOURS	IN THE QUA	RTER: 🗀	12			
INFO	RMATION ON COM	IMUNITY LEGAL I	EDUCATION	PROGRAM	IS/ACTIVITIE			
Date Location (If Applicable)	Topic			Targeted A	Audience	Est # of Participants	Est. Hours	
2/24/2015 Clearlake Oaks	Presentation	to senior commur	nity about	Seniors		10	5	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 26 AAA Name: AAA of Mendocino and Lake Counties

AAA Contact Name: Michelle Dolby AAA Contact Phone: 707-995-4660 AAA Contact Email: mdolby@dss.co.lake.ca.us

Provider Name: Legal Services of Northern CA County(ies): Mendocino, Lake

Provider Contact Name: Angelica M. Millan Provider Contact Phone: 707-513-1023 Provider Contact Email: amillan@lsnc.net

		scams and debt collection			
3/31/2015	Clearlake Oaks	Presentation to senior community about	Seniors	10	4
		planning for incapacity	-	, ,	

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: (707) 565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: *Maria Keene* Provider Contact Phone: 707-525-0143 Provider Contact Email: mkeene@councilonaging.

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 287

Total Units of Service for Quarter (Unit=1 Hour): 608

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 15 Two or More Races: 65-74: 48 Caucasian: 165 75-84: African American: 29 0 85+: Native American/Native Alaskan: 16 Asian/Pacific Islander Client Declined to Provide Information: 69 Total: 177 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 38 Chinese: Female: 139 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 177 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 36 Vietnamese: 0 Homebound: Guamanian: 55 0 Lives Alone: Hawaiian: 48 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 13 0 Limited English: 8 Race Unknown/Some Other Race: 12 Client Declined to Provide Information: Rural: 65 0 Greatest Economic Need (Minority): Total: 0 177 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 88

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: (707) 565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: mkeene@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)	CASES CLOSED IN QUARTER  (Total Cases Closed by Case Closing Code & Legal Problem Co		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			,	
A1. Bankruptcy/Debt Collection:	4	4	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	4	4	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	4	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	21	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	12	1	0
E3. Other Housing:	12	4	0	0
INCOME MAINTENANCE				
F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	0

Fiscal Year: 2014-2015

Quarter: 3					
PSA: 27 AAA Name: Sonoma County A	rea Agency on	Aging			
AAA Contact Name: Allegra Wilson	AAA	Contact Phone: (707) 56	5-5950	AAA Contact Email: aw	rilson@schsd.org
Provider Name: Council on Aging		Co	unty(ies): Sonoma		
Provider Contact Name: Maria Keene	Provi	der Contact Phone: 707-5	25-0143	Provider Contact Email	: mkeene@councilonaging.
INDIVIDUAL RIGHTS					
G1. Immigration/Naturalization:	0	0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	6	8	0	0	
G3. Other Individual Rights:	9	9	0	0	
MISCELLANEOUS					
H1. Estate Planning/Wills/Trusts:	80	116	1	0	
H2. Advance Health Care Directives (AHCD):	34	32	1	0	
H3. Financial Powers of Attorney:	34	33	1	0	
H4. Other Miscellaneous:	7	8	0	0	
TOTAL CASES OPENED IN QUARTER:	252	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE	
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	I

TOTAL ESTIMATED CASE WORK HOURS SPENT:

604

	OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA						
INFORMATION ON SPECIAL OUTREACH ACTIVITIES							
Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of Est. People Hours Reached			
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-mk(	Seniors	10 0			
02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10 0			
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-mk)	Seniors	10			
01/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0			
02/17/2015	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0			
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-br)	Seniors	4 0			
01/12/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3 0			

Fiscal Year: 2014-2015

Quarter: 3

PSA: 27 AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Allegra Wilson AAA Contact Phone: (707) 565-5950 AAA Contact Email: awilson@schsd.org

Provider Name: Council on Aging County(ies): Sonoma

Provider Contact Name: Maria Keene Provider Contact Phone: 707-525-0143 Provider Contact Email: mkeene@councilonaging.

02/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3
03/09/2015	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	3
01/15/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5
03/20/2015	Sebastapol Senior Center	Legal Clinic (attorney-mk)	Seniors	5
01/20/2015	Russian River Senior Resource Center, Guerneville, CA	Legal Clinic (attorney-mk)	Seniors	4
01/13/2015	Council on Aging, Large Conference Room, Santa Rosa	Legal Clinic (attorney-mk)	Seniors	2
03/20/2015	Council on Aging, Large Conference Room, Santa Rosa,	Legal Clinic (attorney-mk)	Seniors	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

	INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE						
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Est. Participants Hours			
01/22/2015	Council on Aging, 30 Kawana Springs Rosa, SR	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	10 3			
02/26/2015	Council on Aging, 30 Kawana Springs Road	"Estate Planning Workshop" with Paul Miller, Esq.	Seniors	18 1			
03/26/2015	Council on Aging, 30 Kawana Springs Rd.	"Trust Administration" with Roy Johnston, Esq.	Seniors 60+	25 0			

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

Provider Contact Name: Robert Stalker

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 644-6612 x211 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California

Provider Contact Phone: 707-643-0054 Provider Contact Email: vallejo-office@lsnc.net

County(ies): Solano

Total Unduplicated Client Count for Quarter: 116

Total Cases Closed in Quarter: 99

Total Units of Service for Quarter (Unit=1 Hour): 788

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 46 Two or More Races: 65-74: 45 Caucasian: 44 75-84: African American: 20 50 85+: Native American/Native Alaskan: 5 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 116 Asian Indian: **CLIENT GENDER** Cambodian: Male: 38 Chinese: 3 Female: 78 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 116 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 77 Vietnamese: 0 Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 42 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 2 3 Limited English: 6 Race Unknown/Some Other Race: 4 Client Declined to Provide Information: Rural: 2 3 Greatest Economic Need (Minority): Total: 36 116 Greatest Economic Need (Non-Minority): 16 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 644-6612 x211 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker Provider Contact Phone: 707-643-0054 Provider Contact Email: vallejo-office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	le)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	3	0	0	
A2. Contracts/Warranties:	0	0	0	0	
A3. Other Consumer/Finance:	5	4	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	1	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	1	1	0	
D2. Medicare:	3	3	1	0	
D3. Other Health/Community Based Care:	9	4	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	69	43	12	7	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	4	0	1	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	4	1	1	0	
F2. Supplemental Security Income (SSI):	3	1	1	1	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	3	3	0	1	

Fiscal Year: 2014-2015

	lame: <i>Ruth Feigel</i>			AAA Contact Phor	e: <i>(707) 6</i> 4	44-6612 x211	AAA Contac	t Email: <i>rut</i>	hf@aaans.org
Provider	Name: Legal Service	es of Northern	California		Co	ounty(ies): Solano			
Provider	Contact Name: Rober	rt Stalker		Provider Contact F	hone: <b>707-6</b>	643-0054	Provider Co	ntact Email:	vallejo-office@lsnc.ne
VIDUAL RIC	GHTS								
G1. Immi	igration/Naturalization:		0		0	0		0	
G2. Elder	Abuse/Neglect/Exploit	ation:	0		0	0		0	
G3. Othe	r Individual Rights:		0		0	0		0	
CELLANEO	us								
H1. Estat	e Planning/Wills/Trusts	S:	1		1	0		0	
H2. Adva	nce Health Care Directi	ives (AHCD):	0		0	0		0	
H3. Finar	ncial Powers of Attorney	y:	0		0	0		0	
H4. Othe	r Miscellaneous:		1		0	0		0	
TO	OTAL CASES OPENE	D IN QUARTER	R: 116	TOTAL C	SES CLOS	SED IN QUARTER BY	CASE CLOSE	D CODE	
				TOTAL CO	UNSEL	TOTAL LIMITED	TOTAL LE	GΔI	
				AND AD	VICE	ADD. SERVICES	REPRESENT	ATION	
							REPRESENT		
1	TOTAL ESTIMATED C	ASE WORK HO	OURS SPENT	AND AD	VICE	ADD. SERVICES	REPRESENT	ATION	
	TOTAL ESTIMATED C			AND AD	VICE 71	ADD. SERVICES	REPRESENT	ATION	
1	FOTAL ESTIMATED C	OUTREA	CH/COMMUN	726	71 CTIVITIES I	ADD. SERVICES  18  DATA	REPRESENT	ATION	
Date	TOTAL ESTIMATED C	OUTREA	CH/COMMUN	726 ITY EDUCATION A SPECIAL OUTREA	TIVITIES I	ADD. SERVICES  18  DATA	REPRESENT	ATION	
		OUTREA	CH/COMMUN	726 ITY EDUCATION A SPECIAL OUTREA	TIVITIES I	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People	10	
Date	Location (If Applicable)	OUTREA INFOR Type of C	CH/COMMUN MATION ON S Dutreach Activi	726 ITY EDUCATION A SPECIAL OUTREAG	71 CTIVITIES I CH ACTIVIT Groups To Outreach	ADD. SERVICES  18  DATA  IES  argeted By	REPRESENT	10 Est.	
	Location	OUTREA  INFOR  Type of C	CH/COMMUN MATION ON S Dutreach Activi	726 ITY EDUCATION A SPECIAL OUTREAG	71 CTIVITIES I CH ACTIVIT Groups T	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People	Est. Hours	
Date 1/7/15	Location (If Applicable)	OUTREA  INFOR  Type of C  Prep & C  Douglas	CH/COMMUN MATION ON S Dutreach Activi	726 ITY EDUCATION A SPECIAL OUTREAD ty at Florance	71 CTIVITIES I CH ACTIVIT Groups T Outreach Seniors	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People Reached	Est. Hours	
Date 1/7/15 2/4/15	Location (If Applicable)  Vallejo  Vallejo	OUTREA  INFOR  Type of C  Prep & C  Douglas  Prep & C	CH/COMMUN MATION ON S Dutreach Activi Dutreach Clinic Senior Center Dutreach at Flo	726 ITY EDUCATION A SPECIAL OUTREA ty at Florance rence Senior Center	71 CTIVITIES I CH ACTIVIT Groups To Outreach Seniors Seniors	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People Reached	Est. Hours	
Date 1/7/15	Location (If Applicable)	OUTREA  INFOR  Type of C  Prep & C  Douglas  Prep & C	CH/COMMUN MATION ON S Dutreach Activi Dutreach Clinic Senior Center Dutreach at Flo Dutreach appea	726 ITY EDUCATION A SPECIAL OUTREAD ty at Florance	71 CTIVITIES I CH ACTIVIT Groups To Outreach Seniors Seniors	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People Reached	Est. Hours	
Date 1/7/15 2/4/15	Location (If Applicable)  Vallejo  Vallejo	Prep & O Prep & O Today pr Prep & O	CH/COMMUN MATION ON S Dutreach Activi Dutreach Clinic Senior Center Dutreach at Flo Dutreach appea	726 ITY EDUCATION A SPECIAL OUTREA ty at Florance rence Senior Center rance on Senior	71 CTIVITIES I CH ACTIVIT Groups To Outreach Seniors Seniors	ADD. SERVICES  18  DATA  IES  argeted By	Est # of People Reached	Est. Hours 4	

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 644-6612 x211 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Services of Northern California County(ies): Solano

Provider Contact Name: Robert Stalker Provider Contact Phone: 707-643-0054 Provider Contact Email: vallejo-office@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Es Participants Ho
1/14/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10
1/20/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20
1/29/15	Solano	Conference for reasonable accomodations work group	Senior Housing Advocates	30
2/6/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20
2/19/15	Solano	Prep, meeting & travel for Solano County Senior Issues	Senior Coalition	20
2/24/15	Napa-Solano	Prep, travel, meeting for providers	AAOA Providers	15
2/25/15	Solano	Prep, travel,presentation at shared housing conference	Senior Housing Advocates	20
3/6/15	Solano	Prep, meeting & travel for Solano County services	Senior Coalition	20
3/6/15	Fairfield	Prep, meeting & travel outreach materials, overview of services	Solano Ombudsman	10
3/23/15	Solano	Prep, meeting & travel for Solano county Senior Issues	Senior Coalition	20
1/8/15	Vallejo	Senior Leg Presentation	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 45

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 644-6612 x211 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley
Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

Total Unduplicated Client Count for Quarter: 27

Total Cases Closed in Quarter: 19

Total Units of Service for Quarter (Unit=1 Hour): 169

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 4 Two or More Races: 65-74: 8 Caucasian: 26 75-84: African American: 7 0 85+: Native American/Native Alaskan: 8 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 27 Asian Indian: **CLIENT GENDER** Cambodian: Male: 12 Chinese: Female: 15 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 27 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: Vietnamese: 14 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 9 Institutionalized: Samoan: 10 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 0 0 Limited English: 5 Race Unknown/Some Other Race: 0 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 27 4 Greatest Economic Need (Non-Minority): Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 28 AAA Name: Napa and Solano County AAA

AAA Contact Name: Ruth Feigel AAA Contact Phone: (707) 644-6612 x211 AAA Contact Email: ruthf@aaans.org

Provider Name: Legal Aid of Napa Valley

Provider Contact Name: Kristi Lesnewich Provider Contact Phone: 707-259-0579 Provider Contact Email: klesnewich@legalaidnapa

County(ies): Napa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code	e)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	4	2	0	0	
A2. Contracts/Warranties:	1	0	1	0	
A3. Other Consumer/Finance:	2	0	1	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	1	0	0	0	
C3. Other Family:	0	1	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	0	0	0	0	
D2. Medicare:	0	0	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0	
E3. Other Housing:	0	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	1	0	2	0	
F2. Supplemental Security Income (SSI):	0	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	0	0	0	0	

Fiscal Year: 2014-2015

Quarter: 3

	pa and Solano County AAA					
-	AA Contact Name: Ruth Feigel AAA Contact Phone			AAA Contact Email: rut	hf@aaans.org	
Provider Name: Legal Aid of Na			unty(ies): Napa			
Provider Contact Name: Kristi Le	<b>snewich</b> Provid	der Contact Phone: 707-2	259-0579	Provider Contact Email:	klesnewich@legalaidnapa	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation	on: 4	2	0	0		
G3. Other Individual Rights:	1	1	0	0		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	7	1	5	0		
H2. Advance Health Care Directives	s (AHCD): 0	0	0	0		
H3. Financial Powers of Attorney:	0	0	0	0		
H4. Other Miscellaneous:	0	0	0	0		
TOTAL CASES OPENED IN QUARTER: 27 TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE						
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION		
		10	9	0		
TOTAL ESTIMATED CAS	E WORK HOURS SPENT:	165	,			
TOTAL ESTIMATED CAS	ļ*					
	OUTREACH/COMMUNITY ED	DUCATION ACTIVITIES I	DATA			
	INFORMATION ON SPECIA	AL OUTREACH ACTIVIT	IES			
Date Location	Type of Outreach Activity	Groups T Outreach	argeted By	Est # of Est. People Hours		
(If Applicable)		Outreach		Reached		
01/06/15 Queen Valley Medical Center	End of Life/Capacity	LGBTQ		8 2		
02/09/15 The Reserve	Legal Services for Older Adults	s Low Inco	me Seniors	17 1.5		
TOTAL # OF SE	PECIAL OUTREACH ACTIVITIES	IN THE QUARTER:	2	,		
TOTAL ESTIMATED # OF SPECIAL			4			
TOTAL COMMATED # OF OFLOIR	- COMERCIA ACITAL I HOURS	IIIE GOAITIEIL	7			
TOTAL # OF COMMUNITY L	EGAL EDUCATION PROGRAMS	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF COMMUNI	TY LEGAL EDUCATION HOURS	IN THE QUARTER:	0			

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Diana Steele* Provider Contact Phone: Provider Contact Email:

Total Unduplicated Client Count for Quarter: 426

Total Cases Closed in Quarter: 947

Total Units of Service for Quarter (Unit=1 Hour): 1583

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 47 Two or More Races: 65-74: 415 189 Caucasian: 75-84: African American: 132 0 85+: Native American/Native Alaskan: 45 Asian/Pacific Islander Client Declined to Provide Information: 13 Total: 426 Asian Indian: **CLIENT GENDER** Cambodian: Male: 157 Chinese: Female: 269 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 426 Korean: 1 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 42 Vietnamese: Homebound: Guamanian: 6 0 Lives Alone: Hawaiian: 159 Institutionalized: Samoan: 1 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 0 Limited English: 3 Race Unknown/Some Other Race: 5 Client Declined to Provide Information: Rural: 426 0 Greatest Economic Need (Minority): 2 Total: 426 Greatest Economic Need (Non-Minority): 147 Greatest Economic Need (Minority Status Unknown): 2 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Diana Steele* Provider Contact Phone: Provider Contact Email:

CASES OPENED IN QUARTER	CASES CLOSED IN QUARTER						
(Total Cases Opened by Legal Problem Co	de)	(Total Cases Close	(Total Cases Closed by Case Closing Code & Legal Problem Code				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR			
CONSUMER/FINANCE							
A1. Bankruptcy/Debt Collection:	6	1	5	C			
A2. Contracts/Warranties:	5	2	2	(			
A3. Other Consumer/Finance:	101	95	0	(			
EMPLOYMENT							
B1. Discrimination:	0	0	0	(			
B2. Other Employment:	0	0	0	(			
FAMILY							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	(			
C2. Conservatorship:	2	2	0	(			
C3. Other Family:	9	9	0				
HEALTH/COMMUNITY BASED CARE							
D1. Medi-Cal/Medicaid:	9	9	0	(			
D2. Medicare:	1	1	0	(			
D3. Other Health/Community Based Care:	0	0	0	(			
HOUSING							
E1. Landlord-Tenant (Subsidized or Private Housing):	10	7	2	(			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	40	23	21	(			
E3. Other Housing:	5	5	1	(			
INCOME MAINTENANCE							
F1. Social Security:	2	2	0	(			
F2. Supplemental Security Income (SSI):	1	0	1	(			
F3. Pensions/Retiree Benefits:	1	1	0				
F4. Other Income Maintenance:	19	9	8	(			

Fiscal Year: 2014-2015

02/18/2015 St. Stephens Church, El Dorado Hills

El Dorado Hills

Senior Center

Senior Center

Placerville

03/30/2015 El Dorado Hills

Cottonwood Apts.,

03/17/2015

03/17/2015

Senior Legal Services

Senior Legal Services

End of Life Planning

Estate Planning & Medi-Cal

Quarter: 3

PSA: 29 AAA Name: El Dorado	County Area Agency or	n Aging				
AAA Contact Name: Yasmin Hichborn	AAA C	Contact Phone: (530) 64	12-4833	AAA Contact Email: yas	smin.hichborn@edcgov.us	
Provider Name: Senior Legal Services		Co	unty(ies): El Dorado	nty(ies): El Dorado		
Provider Contact Name: Diana Steele	Provid	ler Contact Phone:		Provider Contact Email	:	
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0	0	0	0		
G2. Elder Abuse/Neglect/Exploitation:	12	7	2	2		
G3. Other Individual Rights:	5	3	1	1		
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	299	131	172	0		
H2. Advance Health Care Directives (AHCD)	201	50	162	0		
H3. Financial Powers of Attorney:	196	46	160	0	I	
H4. Other Miscellaneous:	10	3	0	0		
TOTAL CASES OPENED IN QUAR	TER: 935	TOTAL CASES CLOS	ED IN QUARTER BY	CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION	·	
		407	537	3		
TOTAL ESTIMATED CASE WORK	HOURS SPENT:	1565				
OUTF	REACH/COMMUNITY ED	UCATION ACTIVITIES	DATA			
TOTAL # OF SPECIAL (	OUTREACH ACTIVITIES	IN THE QUARTER:	0			
TOTAL ESTIMATED # OF SPECIAL OUTRE		_	0			
INFORMATION O	N COMMUNITY LEGAL	EDUCATION PROGRAI	MS/ACTIVITIE			
Date Location Topic (If Applicable)		Targeted	Audience	Est # of Est. Participants Hours		
01/07/2015 Placerville Senior Healt Center Attor	th Care Directives & Powe	ers of Seniors		15 3		
01/26/2015 MORE Placerville Senio	or Legal Services	Seniors		8 3		

Seniors

Seniors

Seniors

Seniors

24

26

30

15

3

Fiscal Year: 2014-2015

Quarter: 3

PSA: 29 AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn AAA Contact Phone: (530) 642-4833 AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services County(ies): El Dorado

Provider Contact Name: *Diana Steele* Provider Contact Phone: Provider Contact Email:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter: 212

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 682

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 37 Two or More Races: 65-74: 86 Caucasian: 193 75-84: African American: 60 6 85+: Native American/Native Alaskan: 29 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 212 Asian Indian: **CLIENT GENDER** Cambodian: Male: 70 Chinese: Female: 142 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 212 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 35 Vietnamese: 0 Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 61 Institutionalized: Samoan: 0 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 40 3 Limited English: Race Unknown/Some Other Race: 6 0 Client Declined to Provide Information: Rural: 0 4 Greatest Economic Need (Minority): Total: 14 212 Greatest Economic Need (Non-Minority): 37 Greatest Economic Need (Minority Status Unknown): 17

Fiscal Year: 2014-2015

Quarter: 3

PSA: 30 AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: lowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814 Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	de)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE			,		
A1. Bankruptcy/Debt Collection:	7	7	3	0	
A2. Contracts/Warranties:	17	14	9	0	
A3. Other Consumer/Finance:	8	7	5	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	0	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	7	6	2	0	
C3. Other Family:	8	6	0	1	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	1	1	0	0	
D2. Medicare:	1	0	0	0	
D3. Other Health/Community Based Care:	0	0	1	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	6	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	19	7	2	1	
E3. Other Housing:	6	5	4	0	
INCOME MAINTENANCE					
F1. Social Security:	8	6	0	0	
F2. Supplemental Security Income (SSI):	1	0	0	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	4	1	2	1	

Fiscal Year: 2014-2015

Quarter: 3

uarter: 3									
PSA: 30		islaus County I	-	ent of Aging and Ve			<b>AAA</b>	F	10.
	AAA Contact Name: Linda Lowe			AAA Contact Phone		_		Email: <i>Io</i> v	vel@stancounty.com
	Dorv'Dor Senior A	•				unty(ies): Stanislaus			
Provider Contact	t Name: Joyce Gand	delman		Provider Contact Ph	one: <i>(209)</i>	577-3814	Provider Con	itact Email:	seniorsjoyce@gmail.com
NDIVIDUAL RIGHTS		_							
G1. Immigration,	/Naturalization:		0		0	0		0	
G2. Elder Abuse/	/Neglect/Exploitation:		39		6	1		1	
G3. Other Individ	dual Rights:		1		0	0		0	
MISCELLANEOUS									
H1. Estate Plann	ing/Wills/Trusts:		43		28	12		1	
H2. Advance Hea	alth Care Directives (A	AHCD):	0		0	2		0	
H3. Financial Pov	wers of Attorney:		13		4	7		0	
H4. Other Miscel	laneous:		17		20	5		1	
TOTAL C	CASES OPENED IN (	QUARTER:	212	TOTAL CAS	SES CLOS	ED IN QUARTER BY (	CASE CLOSE	D CODE	
		,		TOTAL COU	_	TOTAL LIMITED	TOTAL LEG		
				AND ADV		ADD. SERVICES	REPRESENTA	ATION	
					129	61		6	
TOTAL	ESTIMATED CASE	WORK HOURS	SPENT:	661					
		OUTREACH/CO	OMMUNI	TY EDUCATION AC	TIVITIES D	DATA			
		INFORMATION	ON ON S	PECIAL OUTREAC	H ACTIVITI	ES			
Date Loc	ation	Type of Outrea	ch Activit	٧	Groups Ta	argeted By	Est # of	Est.	
	pplicable)	7,000		,	Outreach	,	People	Hours	
							Reached		
3/13/2015 Cro	ss Point Church	SAFE Seminar			Seniors		250	5	
	TOTAL # OF SPE	CIAL CUITDEAC	L ACTIV	/ITIES IN THE QUAI	отер.	1			
TOTAL ECTIMAT									
TOTAL ESTIMAT	ED # OF SPECIAL C					5			
	INFORMAT	ION ON COMM	UNITY LI	EGAL EDUCATION	PROGRAM	IS/ACTIVITIE			
	ation	Topic			Targeted.	Audience	Est # of Participants	Est.	
	pplicable)	EU AI					_ —		
2/25/2015 APS	S Office	Elder Abuse			Agencies abuse	that assist with elder	33	8	
2/27/2015 APS	5	Mandatory rep	ort trainir	ng	Social wo	rkers	75	4	
	n Partnership nter	Guardianship t	raining		FMC Staff	f	15	4	

Fiscal Year: 2014-2015

Quarter: 3

AAA Name: Stanislaus County Department of Aging and Veterans Services **PSA: 30** 

AAA Contact Name: Linda Lowe AAA Contact Phone: 209-525-4612 AAA Contact Email: Iowel@stancounty.com

Provider Name: Dorv'Dor Senior Advocacy Network County(ies): Stanislaus

Provider Contact Email: seniorsjoyce@gmail.com Provider Contact Name: Joyce Gandelman Provider Contact Phone: (209) 577-3814

3 TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: (209) 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: (209) 723-5466 Merced/(55 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter: 100

Total Cases Closed in Quarter: 60

Total Units of Service for Quarter (Unit=1 Hour): 511

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 32 Two or More Races: 65-74: 33 Caucasian: 69 75-84: African American: 26 6 85+: Native American/Native Alaskan: 9 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 100 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 29 Chinese: Female: 71 Filipino: Client Declined to Provide Information: 0 Japanese: 0 Total: 100 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 17 Vietnamese: Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 27 Institutionalized: Samoan: 2 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 1 1 Limited English: 12 Race Unknown/Some Other Race: 23 Client Declined to Provide Information: Rural: 0 0 Greatest Economic Need (Minority): Total: 22 100 Greatest Economic Need (Non-Minority): 0 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 31 AAA Name: Merced County Area Agency on Aging

AAA Contact Name: Jaz Chima AAA Contact Phone: (209) 385-3000 x5699 AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services County(ies): Merced

Provider Contact Name: Michael Neham Provider Contact Phone: (209) 723-5466 Merced/(55 Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Cod	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	9	1	0	1	
A2. Contracts/Warranties:	2	0	0	0	
A3. Other Consumer/Finance:	4	3	0	0	
EMPLOYMENT					
B1. Discrimination:	0	0	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0	
C2. Conservatorship:	2	2	0	0	
C3. Other Family:	0	0	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	5	1	5	0	
D2. Medicare:	1	0	1	0	
D3. Other Health/Community Based Care:	7	2	2	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	18	7	2	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	1	6	0	
E3. Other Housing:	1	0	0	0	
INCOME MAINTENANCE					
F1. Social Security:	0	0	0	0	
F2. Supplemental Security Income (SSI):	1	1	2	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	1	1	0	0	

Fiscal Year: 2014-2015

Quarter:	3
Guarter.	J

PSA: 31 AAA Name: Merced Cour						
AAA Contact Name: Jaz Chima		AAA Contact Phone:	(209) 385-30	000 x5699	AAA Contact Email: jch	ima@hsa.co.merced.ca.us
Provider Name: Central California Legal S	ervices		County	(ies): <i>Merced</i>		
Provider Contact Name: Michael Neham		Provider Contact Pho	ne: <i>(209) 723</i> -	-5466 Merced/(55	Provider Contact Email	: mneham@centralcallegal
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	0		0	0	0	
G2. Elder Abuse/Neglect/Exploitation:	2		1	0	1	
G3. Other Individual Rights:	4		0	1	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	35		2	9	0	
H2. Advance Health Care Directives (AHCD):	6		1	3	0	
H3. Financial Powers of Attorney:	7		0	4	0	
H4. Other Miscellaneous:	3		0	0	0	
TOTAL CASES OPENED IN QUARTE	R: 116	TOTAL CASI	ES CLOSED I	N QUARTER BY C	ASE CLOSED CODE	
	,	TOTAL COUN	-	OTAL LIMITED DD. SERVICES	TOTAL LEGAL REPRESENTATION	
			23	35	2	
TOTAL ESTIMATED CASE WORK F	OURS SPENT:	509				
OUTRE	ACH/COMMUNI	TY EDUCATION ACT	IVITIES DATA	4		
TOTAL # OF SPECIAL OU	TREACH ACTIV	ITIES IN THE QUAR	TER:	0		
TOTAL ESTIMATED # OF SPECIAL OUTREA	CH ACTIVITY H	OURS IN THE QUAR	TER:	0		
INFORMATION ON	COMMUNITY LI	EGAL EDUCATION P	ROGRAMS/A	CTIVITIE		
Date Location Topic (If Applicable)		-	Targeted Audi	ence	Est # of Est. Participants Hours	
3/24/2015 Sierra Meadows Senior Apartments Advance	e Health Care Di	rectives	Seniors living	alone	12 2	
TOTAL # OF COMMUNITY LEGAL EDU TOTAL ESTIMATED # OF COMMUNITY LEGAL				1 2		

Fiscal Year: 2014-2015

Hispanic/Latino:

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips AAA Contact Phone: (831) 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: (831) 899-0492 Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter: 643

Total Cases Closed in Quarter: 582

Total Units of Service for Quarter (Unit=1 Hour): 2072

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 180 Two or More Races: 65-74: 235 Caucasian: 569 75-84: African American: 155 27 85+: Native American/Native Alaskan: 3 73 Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 643 Asian Indian: **CLIENT GENDER** Cambodian: Male: 214 Chinese: Female: 429 Filipino: Client Declined to Provide Information: 0 Japanese: Total: 643 Korean: Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 21 Vietnamese: Homebound: 2 Guamanian: 0 Lives Alone: Hawaiian: 112 Institutionalized: Samoan: 0 4 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 10 4 Limited English: 200 Race Unknown/Some Other Race: 8 Client Declined to Provide Information: Rural: 210 4 Greatest Economic Need (Minority): Total: 185 643 Greatest Economic Need (Non-Minority): 200 Greatest Economic Need (Minority Status Unknown): 0 **CLIENT ETHNICITY**

Fiscal Year: 2014-2015

Quarter: 3

PSA: 32 AAA Name: Monterey County Area Agency on Aging

AAA Contact Name: Kathleen Murray Phillips AAA Contact Phone: (831) 755-3425 AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini Provider Contact Phone: (831) 899-0492 Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	10	3	7	0	
A2. Contracts/Warranties:	25	8	10	2	
A3. Other Consumer/Finance:	181	50	39	5	
EMPLOYMENT					
B1. Discrimination:	2	0	2	0	
B2. Other Employment:	9	3	5	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	4	12	3	
C2. Conservatorship:	19	0	0	0	
C3. Other Family:	10	5	6	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	12	2	4	3	
D2. Medicare:	14	4	8	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	83	29	35	9	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	34	19	12	12	
E3. Other Housing:	27	6	17	1	
INCOME MAINTENANCE					
F1. Social Security:	15	7	6	2	
F2. Supplemental Security Income (SSI):	10	4	4	2	
F3. Pensions/Retiree Benefits:	2	0	1	0	
F4. Other Income Maintenance:	11	2	9	0	

Fiscal Year: 2014-2015

Quarter: 3

ıarter: 3 PSA: <i>32</i>	AAA Name: Mol	nterey Count	v Area Agency o	on Aging					
	e: Kathleen Murray I			Contact Phone	e: <i>(831) 75</i>	5-3425	AAA Contact	Email: <i>murrayp</i>	ohillipsk@co.montere
	me: Legal Services 1	•				unty(ies): <i>Monterey</i>		,,	, -
	ntact Name: <i>Kellie D. I</i>		Prov	vider Contact Ph	none: <i>(831)</i>	899-0492	Provider Cont	act Email: <i>kelli</i>	ie@lssmc.net
IDIVIDUAL RIGHT	rs								
G1. Immigra	tion/Naturalization:		4		8	4		0	
G2. Elder Ab	use/Neglect/Exploitation	n:	10		1	5		0	
G3. Other In	dividual Rights:		20		7	38		0	
ISCELLANEOUS									
H1. Estate P	lanning/Wills/Trusts:		102		44	50		0	
H2. Advance	Health Care Directives	(AHCD):	38		9	28		0	
H3. Financia	l Powers of Attorney:		1		0	0		0	
H4. Other Mi	iscellaneous:		70		18	8		0	
тоти	AL CASES OPENED IN	QUARTER:	729	TOTAL CA	SES CLOS	ED IN QUARTER BY (	CASE CLOSED	CODE	
		'		TOTAL COL		TOTAL LIMITED	TOTAL LEG		
				AND AD\		ADD. SERVICES	REPRESENTA	-	
					233	310		39	
тот	TAL ESTIMATED CASE	WORK HOU	RS SPENT:	2048					
		OUTREACH	I/COMMUNITY E	DUCATION AC	TIVITIES D	ATA			
		INFORM	ATION ON SPEC	IAL OUTREAC	H ACTIVITI	ES			
	Location (If Applicable)	Type of Out	reach Activity		Groups Ta Outreach	rgeted By		Est. Hours	
1/19/2015	Monterey College of Law	Monterey C Law presen	ounty Bar/Monte	rey College of	Private at officials	torneys/Law school	20	3	
1/16/2015	Alzheimer's Association	General Ou	treach		Other loca	al non-profits	5	1	
3/19/2015	Monterey County District Attorney's Office	Civil Elder A	Abuse Litigation u	pdate	District At	torneys	10	5	
TOTAL ESTIN	TOTAL # OF SP					3			
	INFORMA	TION ON COI	MMUNITY LEGA	L EDUCATION	PROGRAM	IS/ACTIVITIE			
	Location (If Applicable)	Topic			Targeted /	Audience	Est # of Participants		
1/16/2015	"chowderheads"	General Lec	lar		Communi	tv Memhers	25	3	

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

Fiscal Year: 2014-2015

Quarter: 3

AAA Contact Nar	ne: Kathleen Murray	Phillips	AAA Contact Phone: (831) 755-3425		AAA Contact Email: murrayphillipsk@co.mont
Provider N	ame: Legal Services	for Seniors	County(ies)	: Monterey	
Provider Co	ontact Name: Kellie D.	Morgantini	Provider Contact Phone: (831) 899-0492	2	Provider Contact Email: kellie@lssmc.net
1/10/2013	monthly meeting @ Anton & Michel				
3/21/2015	Oldemeyer Center- Seaside	General Legal	Caregiver Universit	ty Attendees	120 12

Fiscal Year: 2014-2015

CLIENT ETHNICITY
Hispanic/Latino:

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: **Danita Melton** Provider Contact Phone: **661-334-4669** Provider Contact Email: **dmelton@gbla.org** 

Total Unduplicated Client Count for Quarter: 122

Total Cases Closed in Quarter: 106

Total Units of Service for Quarter (Unit=1 Hour): 518

### **CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS** IN CASES OPENED THIS QUARTER **CLIENT AGE CLIENT RACE** 60-64: 38 Two or More Races: 65-74: 54 Caucasian: 98 75-84: African American: 28 19 85+: 2 Native American/Native Alaskan: Asian/Pacific Islander Client Declined to Provide Information: 0 Total: 122 Asian Indian: 0 **CLIENT GENDER** Cambodian: 0 Male: 52 Chinese: Female: 70 Filipino: 0 Client Declined to Provide Information: 0 Japanese: 0 Total: 122 Korean: 0 Laotian: 0 **OTHER CLIENT CHARACTERISTICS** Frail/Disabled: 29 Vietnamese: 0 Homebound: Guamanian: 0 0 Lives Alone: Hawaiian: 68 Institutionalized: Samoan: 0 Other Asian/Pacific Islander: Suspected Victim of Elder Abuse/Exploitation: 11 Limited English: 21 Race Unknown/Some Other Race: 1 Client Declined to Provide Information: Rural: 37 0 Greatest Economic Need (Minority): Total: 53 122 Greatest Economic Need (Non-Minority): 13 Greatest Economic Need (Minority Status Unknown): 0

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE					
A1. Bankruptcy/Debt Collection:	15	11	1	0	
A2. Contracts/Warranties:	2	1	0	0	
A3. Other Consumer/Finance:	3	1	1	0	
EMPLOYMENT					
B1. Discrimination:	1	1	0	0	
B2. Other Employment:	1	0	0	0	
FAMILY					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	0	0	
C2. Conservatorship:	0	0	0	0	
C3. Other Family:	2	3	0	0	
HEALTH/COMMUNITY BASED CARE					
D1. Medi-Cal/Medicaid:	3	3	1	0	
D2. Medicare:	2	2	0	0	
D3. Other Health/Community Based Care:	0	0	0	0	
HOUSING					
E1. Landlord-Tenant (Subsidized or Private Housing):	27	15	9	2	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	3	1	
E3. Other Housing:	10	8	2	0	
INCOME MAINTENANCE					
F1. Social Security:	10	6	1	0	
F2. Supplemental Security Income (SSI):	4	1	1	0	
F3. Pensions/Retiree Benefits:	0	0	0	0	
F4. Other Income Maintenance:	8	4	3	0	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33 AAA Name: Ker	n County Aging & Adult S	ervices				
AAA Contact Name: Mayte Olivas	A	AA Contact Phone	e: <b>661-868-093</b>	<b>8</b>	AAA Contact Email: <i>oliv</i>	rasm@co.kern.ca.us
Provider Name: Greater Bakersf	ield Legal Assistance, Inc.		County(	ies): <i>Kern</i>		
Provider Contact Name: Danita Me	<i>Iton</i> P	rovider Contact Ph	none: <i>661-334-4</i>	669	Provider Contact Email:	dmelton@gbla.org
INDIVIDUAL RIGHTS						
G1. Immigration/Naturalization:	1		1	0	0	
G2. Elder Abuse/Neglect/Exploitation	n: <u>11</u>		3	3	3	
G3. Other Individual Rights:	2		2	0	0	
MISCELLANEOUS						
H1. Estate Planning/Wills/Trusts:	6		6	0	0	
H2. Advance Health Care Directives	(AHCD): 1		1	0	0	
H3. Financial Powers of Attorney:	1		0	0	0	
H4. Other Miscellaneous:	2		1	0	0	
TOTAL CASES OPENED IN	QUARTER: 122	TOTAL CA	SES CLOSED II	N QUARTER BY C	ASE CLOSED CODE	
		TOTAL COL		TAL LIMITED	TOTAL LEGAL	
		AND AD\		D. SERVICES	REPRESENTATION	
	_		75	25	6	
TOTAL ESTIMATED CASE	WORK HOURS SPENT:	484				
	OUTREACH/COMMUNITY	Y EDUCATION AC	TIVITIES DATA			
	INFORMATION ON SP	ECIAL OUTREAC	H ACTIVITIES			
Date Location (If Applicable)	Type of Outreach Activity		Groups Targeto Outreach	ed By	Est # of Est. People Hours Reached	
01/09/2015 Bakersfield, CA	Provided information about provided by GBLA's Senio Guardianship Caregiver Propects at Kern Civil Task	ors Law Center & roject for both	Other Service County's Senio	Providers of Kern or Population	13 3	
01/27/2015 Lake Isabella, CA	Provided information about provided by GBLA's Senior Guardianship Caregiver Prodistributed brochures for Lake Isabella Resource Ce	rs Law Center & roject and both projects at	Kern County S	enior Population	7 7.5	
02/05/2015 Bakersfield, CA	Provided information about provided by GBLA's Senion Guardianship Caregiver Prodistributed brochures for South Valley Neighborhood Arvin/Lamont/Weedpatch	rs Law Center & roject and both projects the od Partnership	Other Service County's Senio	Providers of Kern or Population	70 3	

Fiscal Year: 2014-2015

Quarter: 3

PSA: 33 AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Mayte Olivas AAA Contact Phone: 661-868-0938 AAA Contact Email: olivasm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc. County(ies): Kern

Provider Contact Name: Danita Melton Provider Contact Phone: 661-334-4669 Provider Contact Email: dmelton@gbla.org

	1 Tovider Contact 1		
01/27/2015 Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Veterans Collaborative Meeting. Discussed how the collaborative can assist veterans in becoming their own advocates to improve the quality of life for themselves and their families.	Kern County Senior Population	50 1.2
03/05/2015 Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at the Kern County Department of Child Support Services	Other Service Providers of Kern County's Senior Population	180 4
03/17/2015 Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	6 7.5
01/27/2015 Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	7 7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0